Chapter 388-464 WAC
QUALITY ASSURANCE

WAC 388-464-0001 Am I required to cooperate with quality assurance?

(1) To be eligible for temporary assistance for needy families (TANF), state family assistance (SFA), or food assistance through Basic Food, transitional food assistance (TFA), or the Washington combined application project (WASHCAP), the following persons must cooperate in the quality assurance (QA) review process:

(a) All adult recipients or payees in a TANF or SFA assistance unit (AU); or
(b) All household members in a Basic Food, TFA or WASHCAP AU.

(2) If someone who must cooperate under subsection (1) refuses to cooperate, your AU is ineligible for benefits from the date QA has determined that you are refusing to cooperate until the person meets QA requirements or:

(a) For TANF/SFA clients, one hundred twenty days from the end of the annual QA review period; or
(b) For Basic Food, TFA, or WASHCAP members, the penalty period is one hundred twenty-five days from the end of the annual QA review period.

(3) If a person leaves a Basic Food AU that is currently disqualified for refusing to cooperate in the QA review process, the penalty for refusal to cooperate follows that person and continues for the AU that includes the person(s) who refused to cooperate. If we cannot determine which person refused to cooperate, the penalty continues for the AU that includes the head of household at the time QA found your AU refused to cooperate.

(4) The QA review period covers the federal fiscal year which runs from October 1st of one calendar year through September 30th of the following calendar year.

(5) People applying for TANF, SFA, or Basic Food after the penalty period in subsection (2) has ended must provide verification of all eligibility requirements. However, if your AU is eligible for expedited service under WAC 388-406-0015, you only need to provide expedited service required verifications.

[Statutory Authority:  RCW 74.04.050, 74.04.055, 74.04.057, 74.04.510, and 74.08.090 and 7 C.F.R. § 273.2 (d)(2). 11-14-084, § 388-464-0001, filed 7/1/11, effective 8/1/11. Statutory Authority:  RCW 74.04.050, 74.04.055, 74.04.057 and 74.08.090. 98-16-044, § 388-464-0001, filed 7/31/98, effective 9/1/98.]