Chapter 67-10 WAC
PUBLIC RECORDS—DISCLOSURE

WAC 67-10-010 Purpose. The department of services for the blind is an agency of state government created by chapter 194, Laws of 1983. It shall hereafter in this chapter be referred to as the "department."
[Statutory Authority: 1983 c 194 § 18. WSR 84-01-040 (Order 83-06), § 67-10-010, filed 12/15/83. Formerly WAC 67-14-010.]

WAC 67-10-020 Description of organization of the department. (1) Central organization. The chief executive officer of the department is the director. The director shall be appointed by the governor, with the consent of the senate.

(2) Advisory council. The advisory council consists of at least six members of which a majority shall be blind. The members are appointed by the governor. Terms are for a period of three years. Advisory council members elect one of their members as chair for a term of one year.

(3) Organization. (a) The vocational rehabilitation program is operated statewide with one supervisor. (b) The business enterprise program is operated under one supervisor. (c) The agency operated Orientation and Training Center at 3411 S. Alaska St., Seattle, is operated under one supervisor. (d) The statewide child and family services program is operated under one supervisor. (e) The independent living program is operated under one supervisor.

WAC 67-10-030 Location of established places. Location of established places where information about the department may be obtained and department's public records inspected and copied.

(1) Olympia office. The office of the director and the administrative office of the department is located at 521 East Legion Way, Olympia, WA 98504.

(2) Seattle office. The main field office is located at 3411 South Alaska St., Seattle, WA 98118.

(3) Field offices. (a) General information about the department may also be obtained at its service locations or major field offices at the following places: 521 East Legion Way, Olympia, WA 98504; W. 55 Mission, Suite 3, Spokane, WA 99201; 500 West 8th, Suite 18, Vancouver, WA 98666; 1600 West Perry, Bldg. 1 Suite D, Yakima, WA 98901; 1201 South Proctor, Tacoma, WA 98405. (b) Information about the independent living program, and child and family services can be obtained at the Seattle office, 3411 South Alaska St., Seattle, WA 98118.

WAC 67-10-040 Operations and procedures. The general course and method of channeling and determining the operations of the department and the nature of requirements of all formal and informal procedures connected therewith are summarized in the following subsections:

(1) Administrative services. This section manages all personnel, training, budget, data processing, and properties management for the department. It prepares budgets and reports, collects funds, certifies and pays invoices. It is responsible for state and federal reports. It provides staff to the advisory council members. Many of the functions of the administrative services section are subject to Washington Administrative Code provisions as authorized by law to be adopted by other departments and enforced by the department.

(2) Field services. This section provides services to all of the department's clients and keeps records of these services.

(a) Vocational rehabilitation. This unit provides a wide array of services to individuals whose disability causes a substantial handicap to employment where there is a reasonable expectation that services will provide a benefit in terms of employability. The primary source of funds for this program is federal, and it is subject to federal regulation.

(b) Business enterprise program. This program assists in the development and maintenance of vending operations operated by blind individuals in public buildings. It is funded by a combination of state and federal funds and is subject to federal regulations. A restricted fund generated by vending machine revenue also funds business enterprise program activities.

(c) Independent living program. This program provides training, equipment, and goods and services needed by blind persons to achieve or maintain their independence. It is funded by a combination of grant funds from the federal government and from state funds.

(d) Child and family services. This program serves blind children and their families. Caseworkers work directly with children and parents. In addition, school personnel and other service providers are assisted in working with blind children by consultation and training. This program is state funded.
WAC 67-10-050 Public records available. Public records are available for public inspection and copying pursuant to these rules except as otherwise provided by RCW 42.17.310 and these rules.

WAC 67-10-060 Public records officer. The public records officer for the department shall be the deputy director, as designated by the director, for all records maintained by the department whether located at the central office thereof at Olympia, Washington, or at such other offices throughout the state maintained by the department. The public records officer shall be located at such central office. The public records officer shall be responsible for implementation of this chapter regarding release of public records, coordinating the staff of the department in this regard, generally insuring compliance by the staff with the public records disclosure requirements of RCW 42.17.250 through 42.17.320, and maintaining the records index of the department as required.

WAC 67-10-070 Records index. The department has available to all persons a current index which provides identifying information as to public records received, issued, adopted or promulgated since its inception. The current index adopted by the department shall be available to all persons under the same rules and on the same conditions as are applied to public records available for inspection.

WAC 67-10-080 Office hours. Public records shall be available for inspection and copying during the customary office hours of the department. For purposes of this chapter, the customary office hours shall be from 8:00 a.m. to 4:30 p.m., Monday through Friday, excluding legal holidays.

WAC 67-10-090 Requests for public records. In accordance with requirements of RCW 42.17.250 through 42.17.320 that agencies prevent unreasonable invasions of privacy, protect public records from damage or disorganization, and prevent excessive interference with essential functions of the agency, public records may be inspected or copied or copies of such records may be obtained, by members of the public, upon compliance with the following procedures:

1. A request shall be made in writing upon a form prescribed by the department which shall be available at any office of the department during customary office hours. The request shall include the following information:
   a. The name of the person requesting the records;
   b. The time of day and calendar date on which the request was made;
   c. The nature of the request;
   d. If the matter requested is referenced within the current index maintained by the records officer, a reference to the requested record as it is described in such current index;
   e. If the matter requested is not identifiable by reference to the current index, an appropriate description of the record requested.

2. In all cases in which a member of the public is making a request, it shall be the obligation of the public records officer or staff member to whom the request is made to assist the member of the public in appropriately identifying the public record requested.

WAC 67-10-110 Copying fees. No fee shall be charged for the inspection of public records. The department will charge a per-page fee for providing copies of public records. If copies of photographs are requested, a fee shall be charged for the duplication of such photographs. If copies of taped or brailled material are requested, fees will be charged for the duplication of such materials. Copying fees will be set at amounts equal to the actual costs to the department incident to such copying, including costs of materials, machinery, and personnel. The fees charged will be reviewed periodically to assure their accuracy, and shall be modified accordingly.

WAC 67-10-120 Exemptions. (1) The department reserves the right to determine that a public record requested in accordance with the procedures outlined in WAC 67-10-090 is exempt under the provisions of RCW 42.17.310 and/or such other laws as may be deemed applicable.

(2) In addition, pursuant to RCW 42.17.260 the department reserves the right to delete identifying details when it makes available or publishes any public record in any cases when there is reason to believe that disclosure of such details would be an invasion of personal privacy. The public records officer will fully justify such deletion in writing.

(3) All denials of requests for public records must be accompanied by a written statement specifying the reason for the denial, including a statement of the specific exemption authorizing the withholding of the record and a brief explanation of how the exemption applies to the record withheld.

WAC 67-10-130 Review of denials of public records requests. (1) Any person who objects to the denial of a request for a public record may petition for prompt review of
such decision by tendering a written request for review. The
written request shall specifically refer to the written state-
ment by the public records officer or other staff member
which constituted, or accompanied the denial.

(2) Immediately after receiving a written request for
review of a decision denying a public record, the public
records officer or other staff member denying the request
shall refer it to the director. The director shall immediately
consider the matter and either affirm or reverse such denial
or call a special meeting of the members of the staff necessary to
properly consider the matter and/or request a legal review
of same by the assistant attorney general representing the
department. In any case, the request shall be returned with a
final decision, within five business days following the original
denial.

(3) Administrative remedies shall not be considered
exhausted until the director has returned the petition with a
decision or until the close of the fifth business day following
denial of inspection, whichever occurs first.

[Statutory Authority: 1983 c 194 § 18. WSR 84-01-040 (Order 83-06), § 67-
10-130, filed 12/15/83. Formerly WAC 67-14-130.]

WAC 67-10-140 Protection of public records. The
public records officer shall to the extent practicable insure
that records requested are not removed from the premises nor
portions thereof removed by members of the public.

[Statutory Authority: 1983 c 194 § 18. WSR 84-01-040 (Order 83-06), § 67-
10-140, filed 12/15/83. Formerly WAC 67-14-140.]

WAC 67-10-150 Consumer complaints and inqui-
yries. Unless a consumer complainant or inquirer specifically
provides to the contrary, the public records officer or other
members of the staff are authorized when deemed appro-
priate to forward a copy of the letter or other writings pertinent
to the complaint or inquiry to the firm or person which is the
subject of the complaint or to any firm or person who may
provide assistance relative to the complaint or inquiry.

[Statutory Authority: 1983 c 194 § 18. WSR 84-01-040 (Order 83-06), § 67-
10-150, filed 12/15/83. Formerly WAC 67-14-150.]

WAC 67-10-160 Adoption of forms. The department
hereby adopts for use by all persons requesting inspection
and/or copies of records the forms attached hereto entitled
"request for inspection of records" and "request for photo-
copy of records."

[Statutory Authority: 1983 c 194 § 18. WSR 84-01-040 (Order 83-06), § 67-
10-160, filed 12/15/83. Formerly WAC 67-14-160.]

WAC 67-10-170 Form 1—Request for inspection of
records.

Request number

Date requested

Date provided

(For office use only)

WASHINGTON DEPARTMENT OF SERVICES FOR THE BLIND
Request for Inspection of Records

The information requested in Blocks 1 through 6 is not man-
datory, however, the completion of these blocks will enable
this office to expedite your request and contact you should
the record you seek not be immediately available.

1. Name

2. Address

3. Zip code

4. Phone number

5. Representing (if applicable)

6. If urgent - date needed

Below please state what record(s) you wish to inspect and be
as specific as possible. If you are uncertain as to the type or
identification of specific record or records we will assist you.

I certify that the information requested from the above
record(s) will not be part of a list of individuals to be used for
commercial purposes.

Signed ............................

Date ............................

WASHINGTON DEPARTMENT OF SERVICES FOR THE BLIND
Request for Photocopy of Record(s)

1. Name

2. Address

3. Zip code

4. Phone number

5. Representing (if applicable)

6. If urgent - date needed

Please state below the pages of the documents or records you
wish to have photocopied. A reasonable standard fee for each
page or record will be charged for this service.

I wish the following page(s) of documents or records to be
photocopied and made available for my possession, I agree to
pay a reasonable standard charge for this service.
I certify that the photocopies of records received as listed above will not be part of a list of individuals to be used for commercial purposes.

Signed _______________________

Date ________________________

Office use only

Number of pages copied ........ @ ........ per copy.
Total charge ................. Amount paid ........

[Statutory Authority: 1983 c 194 § 18. WSR 84-01-040 (Order 83-06), § 67-10-180, filed 12/15/83. Formerly WAC 67-14-180.]