

JOINT TRANSPORTATION COMMITTEE

Efficiencies in the Delivery of Transportation Funding & Services to Local Governments

Policy Work Group Meeting #2

August 6, 2010 | 8:00-9:45 am

Sound Transit, Union Station, Concourse Room
401 S. Jackson Street, Seattle

8:00	Welcome and Introductions	Mary Fleckenstein, JTC/All
8:10	Project Update <ul style="list-style-type: none">• Agency Engagement and Profile Development• Technical Work Group Meeting #2• FMSIB Board Meeting• Overview of next steps for Customer Outreach	Brian Murphy, BERK Brian Murphy Brian Murphy Allegra Calder, BERK Paul Roberts, BERK
8:40	Agency Profiles <ul style="list-style-type: none">• Review and discuss elements of the Agency Profiles (FMSIB will be used for discussion purposes)	Brian Murphy/Allegra Calder/All
9:00	Summary Exhibits <ul style="list-style-type: none">• Review and discuss Summary Exhibits	Brian Murphy/Allegra Calder/All
9:30	Roundtable Comments <ul style="list-style-type: none">• What considerations should we keep in mind as we continue our work?• Other comments and suggestions based on today's discussion?	Brian Murphy/All
9:45	Adjourn	Mary Fleckenstein

JOINT TRANSPORTATION COMMITTEE

Efficiencies in the Delivery of Transportation Funding & Services to Local Governments

Policy Work Group Meeting #2 (August 6, 2010) Update on JTC Efficiency Study Customer Outreach Approach

APPROACH

Reach out to the various customer groups of the four agencies through focus groups and interviews. Focus group discussions will be organized by major customer groups (cities, counties and ports). General program evaluations will be conducted during the focus groups and follow-up interviews will be conducted as appropriate to drill down into specific topics.

Cities and counties have the most significant interactions with the H&LP programs, and they are the largest customers of TIB and CRAB respectively. Ports are a primary customer of FMSIB. Interviews will be scheduled for other customers as needed, including the Traffic Safety Commission, and also with other selected individuals such as JTC and legislative staff or members who work with the agencies and programs.

CUSTOMER FOCUS

- | | |
|---------------------------------|---|
| Cities | <ul style="list-style-type: none">• All TIB programs• H&LP Pedestrian & Bicycle Safety, Safe Schools, Surface Transportation & Enhancement, Highway Safety Improvement, Scenic Byways, Bridge, and Surface Transportation (Regional) Program |
| Counties | <ul style="list-style-type: none">• All CRAB programs• H&LP Surface Transportation & Enhancement, Highway Safety Improvement, Scenic Byways, Bridge, and Surface Transportation (Regional) Program |
| Ports | <ul style="list-style-type: none">• FMSIB |
| Legislative
Contacts | <ul style="list-style-type: none">• All programs |

PARTICIPANT SELECTION

We are working through the Association of Washington Cities, Washington Public Ports Association, and Washington State Association of Counties to identify experienced individuals to attend focus group meetings. In most cases, these will be the most experienced public works directors responsible for transportation programs in their jurisdictions. Care will be taken to represent diversity in geography (east and west), size, and scale of jurisdictions for both cities and counties.

We are developing an outreach template to evaluate the programs and technical assistance provided by each agency. Where appropriate to the program, we will want to examine the arc of the project including planning and engineering, funding, reporting and ongoing technical assistance.