Getting to the First Day of Tolling...

Tacoma Narrows Bridge?

Toll Technology · How are tolls collected? What technology will be used? **Toll Policy Toll Enforcement** What about people without · Who pays? How much? transponders? What if a driver doesn't pay? · Should transit and HOV's be free? Who enforces toll collection? · How will variable rates be set? · What is the court's role? · What about diversion? Who decides what route What does gets tolled? it take to toll a road? **Customer Education** · How will drivers know how to pay? How will a driver know when to pay? **Back Office** · How will a driver get a transponder? Who collects the money? • Can I pay for a single trip? Who accounts for the money received · What about out-of-state and expended? vehicles? · What if a customer has a dispute? · How will a driver know what · How much does it cost to collect a toll? the toll rate is? · What if I already have an account in the