



Metro at a glance

Metro Transit is popular locally and admired nationwide for its broad range of innovative transit services. Metro serves all of King County—about 2,000 square miles, home to 1.9 million residents, and the economic engine of our state. Metro is the largest transit agency in Washington and the 10th largest bus transit agency in the nation.

Numbers are rounded; unless otherwise noted, information is for 2011.

Customers

- **115 million bus passenger trips** in 2012—second highest in Metro's history; ~400,000 trips per weekday.
- **120 million passenger trips overall** in 2012 (bus, DART, Access, vanpool, Seattle streetcar).
- More than half of Metro's riders are commuters.

Services

- 240 bus and electric trolley routes (system map on back).
- Four RapidRide bus rapid transit lines that provide fast, frequent service throughout the day in heavily used corridors. Two more lines are planned.
- Access door-to-door van service for people with disabilities who can't use regular buses.
- Dial-a-ride-transit (DART)—van service in low-ridership areas that operates on regular routing plus pick-ups by reservation.
- The nation's largest public vanpool program, with more than 1,200 vans in service—plus a ridematch program.
- 130 park-and-ride lots used by 20,000 commuters daily.
- Metro operates Sound Transit's Express bus service and Link light rail in King County, as well as the City of Seattle's South Lake Union Streetcar.

Budget

- Total 2013-2014 operating budget: \$1.352 billion
- Farebox recovery rate, 2011: 27.3%
- 6-year capital budget, 2013-2018: \$1.5 billion
- Revenue sources (operating and capital, 2013-2014):

- Sales tax	\$858 M	(51%)
- Fares	\$296 M	(18%)
- Grants	\$212 M	(13%)
- ST* contract	\$163 M	(10%)
- Property tax	\$ 50 M	(3%)
- CRC**	\$ 40 M	(2%)
- Other	\$ 63 M	(3%)

*Sound Transit

**Congestion reduction charge; expires mid 2014

Fleet

- 1,500 standard and articulated buses—hybrid diesel-electric buses, diesel buses, and electric trolleys.
- All buses have wheelchair lifts and bicycle racks.

ORCA fare payment system

Metro is one of seven public transportation agencies participating in the ORCA regional fare payment system. The ORCA card gives customers the benefits of fast, easy fare payment and seamless regional travel. More than 60 percent of Metro boardings use ORCA.

Services to businesses, schools

- Pass partnerships: More than 1,500 businesses, schools (including the UW), and other institutions buy bus passes for their employees or students; these account for more than 35 percent of all Metro boardings.
- Metro's Commute Trip Reduction program helps companies reduce employee commute-related costs.

Highlights

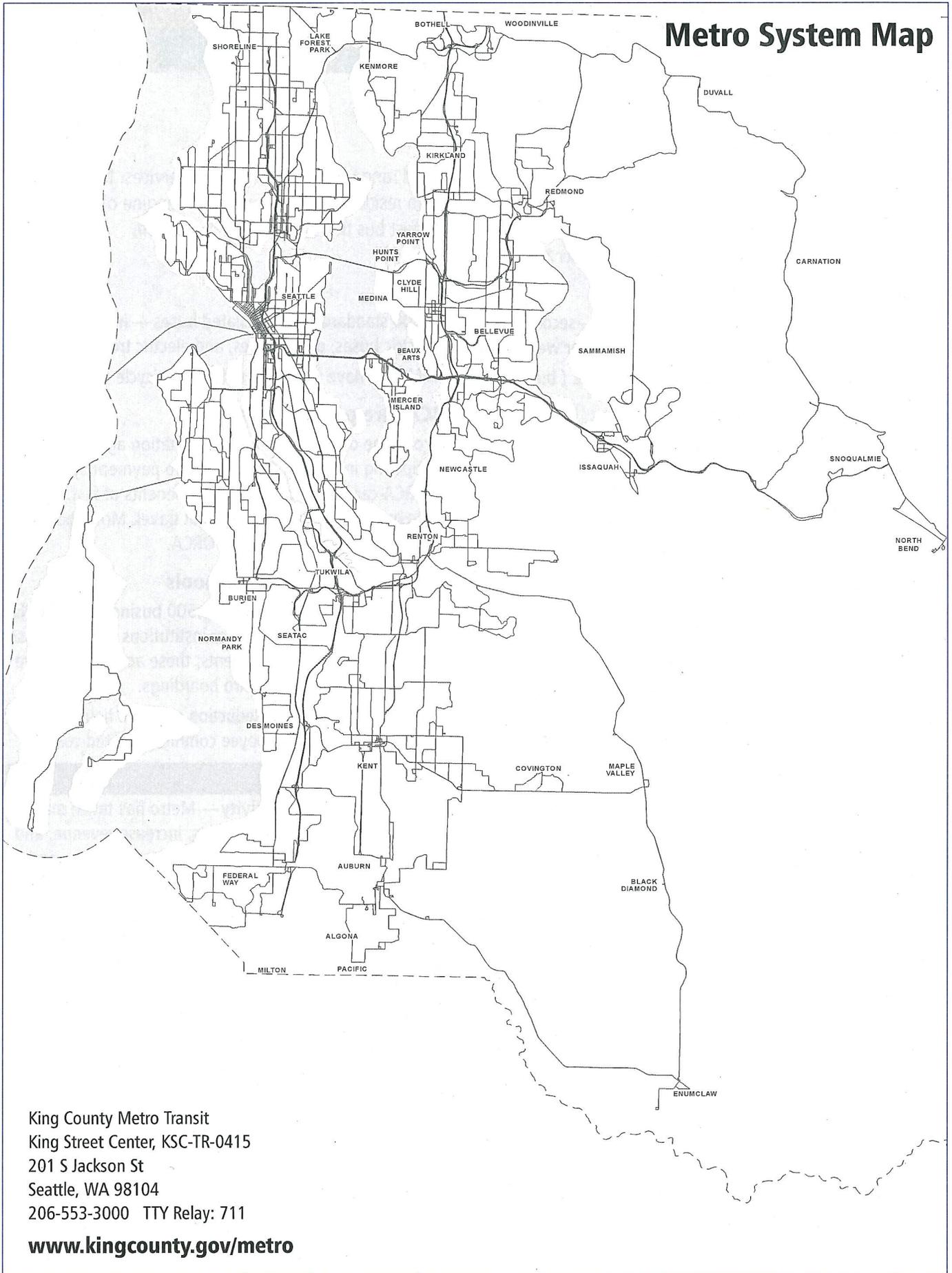
- **Efficiency and productivity**—Metro has taken many actions to substantially cut costs, increase revenue, and adopt new operating efficiencies in recent years—and continues to do so.

Following a new strategic plan and service guidelines, Metro has revamped the transit system to get the most value for every transit dollar while serving the county's growth and activity centers as well as people who depend on transit.

- **Environmental sustainability**—Metro is building a sustainable transportation system that pollutes less, conserves energy and water, and uses green practices in maintenance and operations.
- **Reducing traffic congestion**
 - At the current service level, Metro service takes about 175,000 cars off our roads every weekday.
 - Seattle-Tacoma-Everett area public transportation saves drivers \$367 million per year by reducing congestion delays.

Source: Texas Transportation Institute

Metro System Map



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