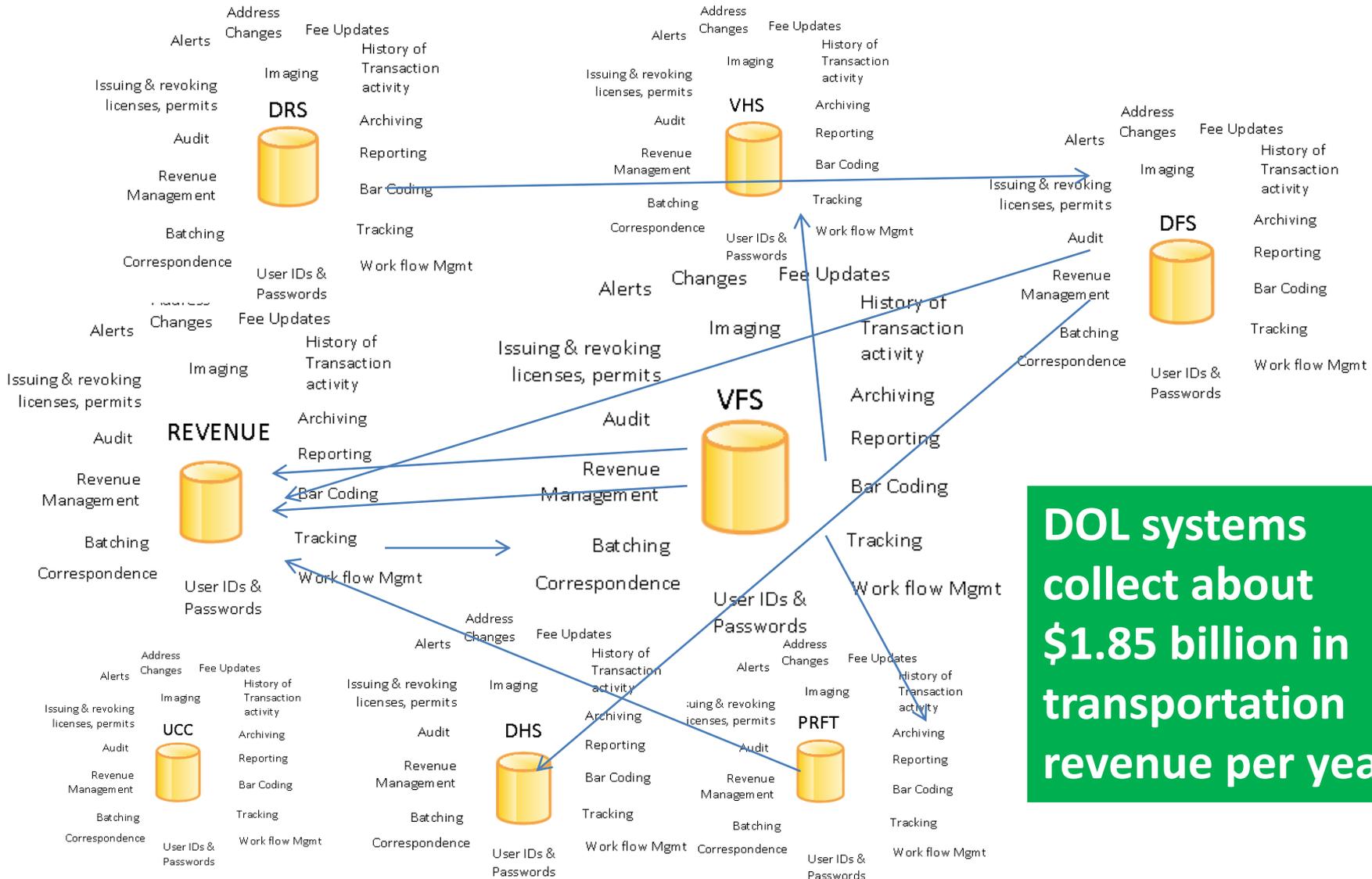


# **DOL Business and Technology Modernization**

## Project Update

# DOL's current systems

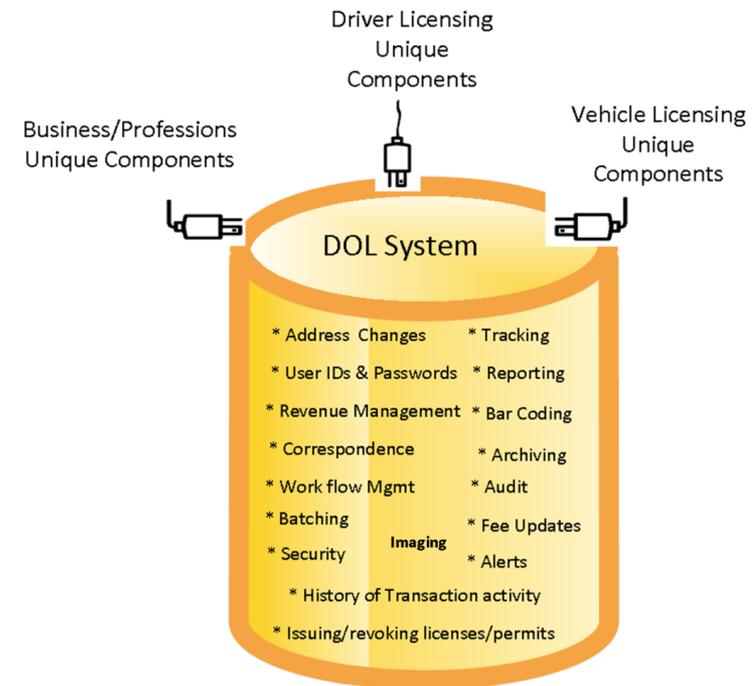


**DOL systems collect about \$1.85 billion in transportation revenue per year**

- **Now: in project initiation phase with \$5.28 million funded in 2014 session.**
  - Data clean up and design of new data model – new system fully leveraged with clean data
  - Developed system requirements to inform procurement process
  - Completed and gained OCIO approval for project investment plan

- **Next steps: continue with data clean up and execute procurement.**
  - Vendor on board in summer 2015 to begin implementation of vehicle licensing module.
  - Vehicles module complete June, 2017.
  - Driver licensing module implementation begins summer, 2017. Completed in summer of 2019.

- All inclusive system replacement based on modular releases, delivering value along the way.
  - *Commercial-off-the-Shelf (COTS) Solution.*
- Strategy developed with lots of research and looks at successes and failures.
- Fastest, lowest-risk way for DOL to get to a new drivers and vehicles system.



- COTS system: licensed system implemented *and maintained* by company that provides regular updates to maintain modern, up-to-date system.
- Software package configured to meet unique state rules and laws without need for “hard coding.”
- Current system: custom built over many years.

- **Our systems touch many other agencies and organizations. Ensure that new system maintains and enhances these interfaces.**
  - *Courts*
  - *State Patrol*
  - *Secretary of State*
  - *County Auditors and Subagents*
  - ...just to name a few

- **Budget request submitted to OFM for 2015 session.**
  - approximately \$27m for 2015-2017 biennium to complete vehicles implementation
- **Budget estimates for total project in line with conversations during 2014 session – approximately \$60m for vehicles, drivers and revenue modules.**
- **Ongoing vendor maintenance costs.**

- **Project success performance measures:**
  - Reduce annual programmer/analyst hours dedicated to making legislative changes by 50 percent; from 12,000 to 6,000 hours.
  - Reduce customer transaction times: vehicles from current 6.6 minutes to 5 minutes
  - Improve title document process time from average 17 days to 7.
  - Improve system reliability and availability: 99 percent uptime.