



Project update
Joint Transportation Committee
November 17, 2015

Pat Kohler, Director

Tony Sermonti, Policy and Legislative Director

- Current law budget proviso requires DOL and Office of Chief Information Officer to provide a joint project status update to transportation committees on at least a quarterly basis.

- OCIO provides independent oversight to state IT projects and is key participant and stakeholder in DOL's modernization project
- Members and staff have been provided a status update letter from state CIO Michael Cockrill

JAY INSLEE
Governor



MICHAEL COCKRILL
Director & State Chief
Information Officer

STATE OF WASHINGTON

"the consolidated technology services agency" RCW 43.105.006

WASHINGTON TECHNOLOGY SOLUTIONS
Office of the Chief Information Officer

1500 Jefferson Street SE • Olympia, Washington 98504-1501 • (360) 407-8700

November 17, 2015

TO: Members, Joint Transportation Committee

FROM: Michael Cockrill, Director and State CIO
Washington Technology Solutions

SUBJECT: Quarterly Report to JTC
Agency: Department of Licensing |
Project Name: Business and Technology Modernization

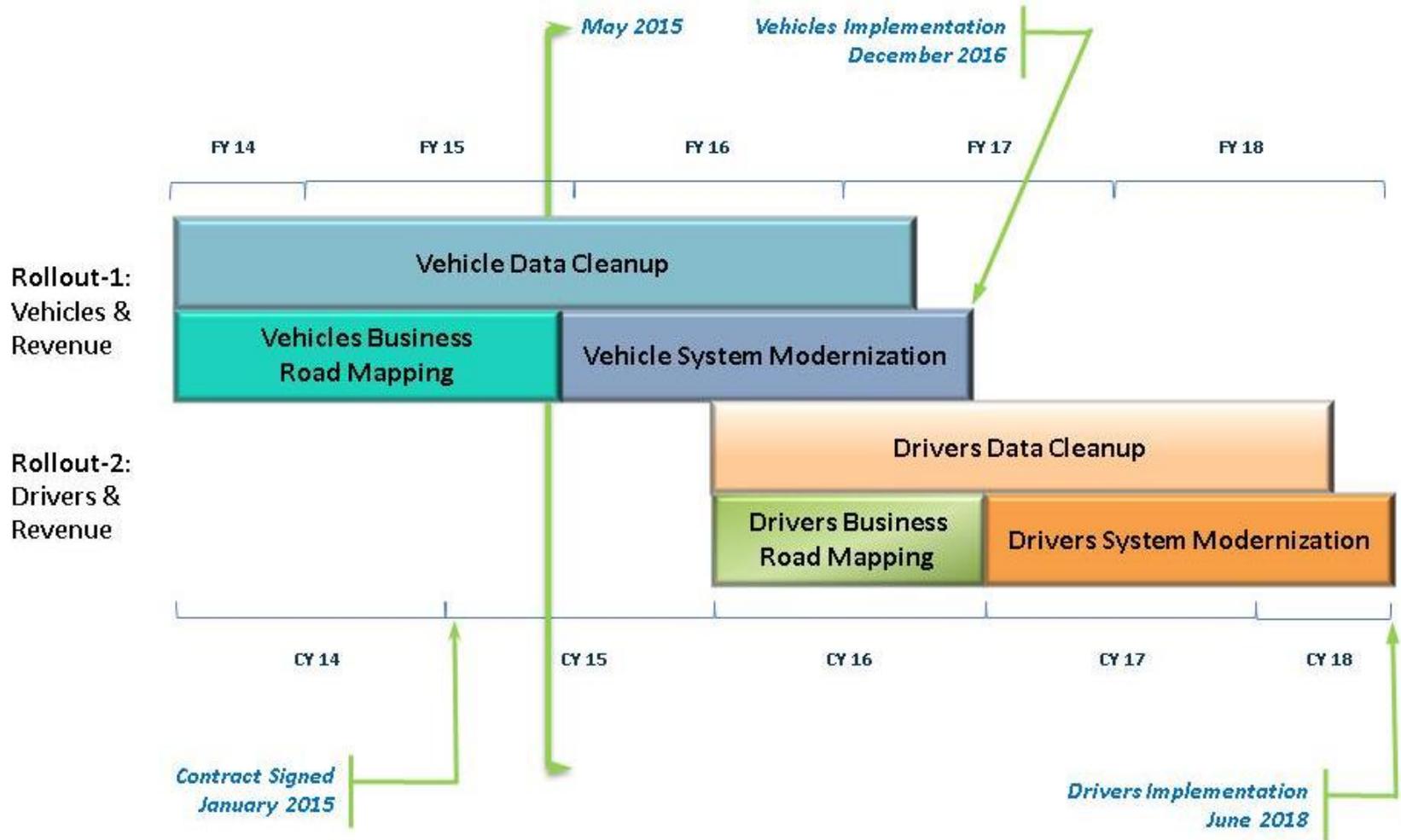
- DOL's current driver and vehicle systems are antiquated and very costly to maintain – or even change. They're largely based on COBOL language and system failures are growing
- DOL systems:
 - manage 5.2 million drivers and 7 million vehicles
 - collect more than \$2.7 billion in transportation revenue for state and locals

- Commercial-off-the-shelf system (COTS)
- Vendor has proven record of success with DMV projects in several other states
- High level of automation, integration and compatibility
- Vendor-supported maintenance and upgrades to keep system up to date

- Legislature funded \$27.4m in 2015-17 transportation budget to complete vehicles phase of system modernization
- Moving at full speed on vehicles system configuration; base configuration phase is more than 50 percent complete
- Project is ahead of original schedule; vehicles rollout in December 2016

- **Configuration:** continuing discussions with internal and external business partners informs where the core COTS software is adapted to meet WA's unique needs.
- **Testing:** hands-on system access to run business scenarios and ensure the configured software meets defined requirements
- **Training:** hands-on, classroom, individualized

Timeline



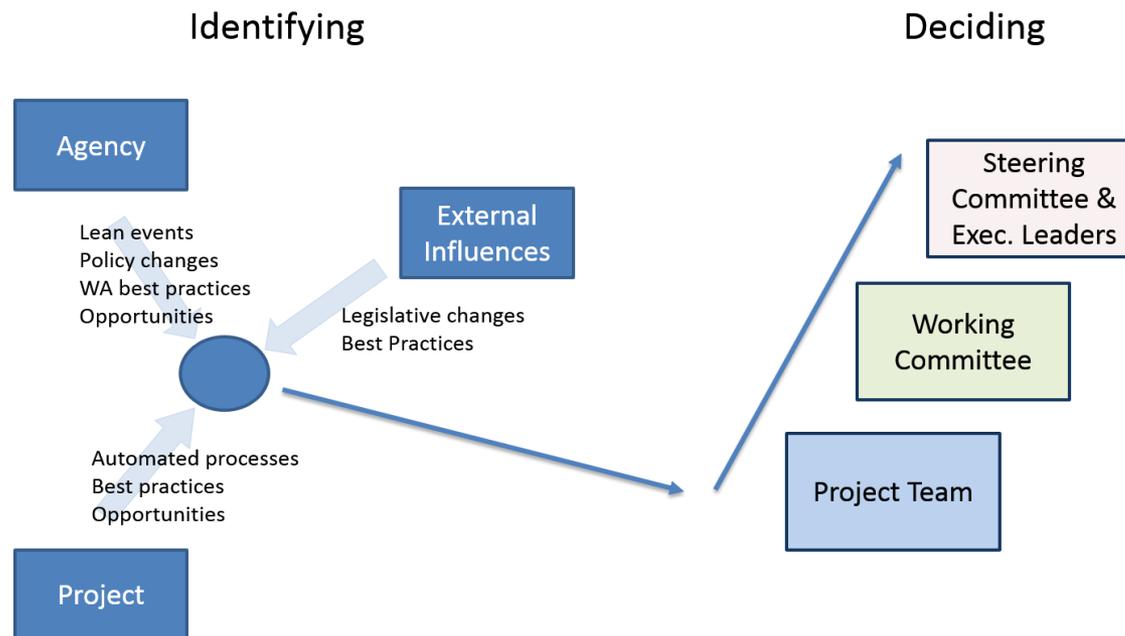
Quality Assurance - Project Health

Independent Quality Assurance Contractor reports to DOL Director and is in frequent contact with OCIO staff

Schedule	Stable	The project has defined a reasonable schedule for Fast, DOL and KBA activities at this stage in the project. All requirements have been validated and management. In addition, the project activities are updated, monitored and metrics for reporting performance against	Quality Focal Point		
				Aug 2015	Sep 2015
Budget	Stable	The project is currently budgeted.	Quality Planning		
Scope	Stable	DOL and Fast are in agreement on the system functionality to meet DOL's business and Fast are on agreement with content for review and acceptance of the Preliminary Specification.	Quality Assurance / Quality Control		

	Aug 2015	Sep 2015	Oct 2015
1. Project Phase Readiness/Completion	Stable	Stable	Stable
2. Requirements Management	Stable	Attention	Stable
3. Project Schedule/Sprint Release	Stable	Stable	Stable
4. Communications	Stable	Stable	Stable
5. Risk and Issue Management	Stable	Stable	Stable
6. IT Acquisition	NR	NR	NR
7. Tech. Transition & Bus Re-engr'g	Stable	Stable	Stable
8. Project Org. and Leadership	Stable	Stable	Stable
9. Project Resources	Stable	Stable	Stable
10. Project/Quality Mgmt. & Rptg.	Stable	Attention	Stable
11. Budget Planning and Tracking	Stable	Stable	Stable
12. Scope and Change Control	Stable	Stable	Stable
13. Roles, Responsibilities and Communications	Stable	Stable	Stable
14. IT Architecture	NR	Stable	Stable
15. IT Acquisition Management	NR	Attention	Stable
16. Project Library and Configuration Management	Stable	Stable	Stable

The project is a time to make improvements to the way we do business. We do not want a new, modern system to carry out old processes that were built around old systems and many times inefficient.



- High level of stakeholder engagement
- Agency director is executive sponsor of project
- External quality assurance and OCIO oversight
- Legislature helpful in recognizing risk of implementing lots of new legislation and a new system at the same time

- County Auditor & Subagents Outreach
 - Site Visits – Nov./Dec.
 - Vehicle Licensing Office User Group – Dec.
- Other agencies: WSP, DOR, Courts, locals
 - Working to understand and ensure interfaces are maintained with new DOL system

- Supplemental budget request submitted to OFM for review; begin driver system modernization early, eliminating gap between project phases with no increase to overall budget
- Next quarterly report to Transportation Committees during session
- Other DOL projects: Prorate and Fuel Tax System modernization & Central Issuance System