

# Digital Library Resources

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Information Technology Work Group

Jan Walsh, Washington State Library  
Loretta Seppanen, State Board for Community  
and Technical Colleges



Office of the Secretary of State \* Washington State Library

# 2007 Legislation

- “Opportunities to provide cost efficient and equitable access to digital resources, including online databases, for faculty and students at public institutions of higher education, state employees, and the public.”

2007-09 Operating Budget

Substitute House Bill 1128, Sec. 962 (3)



Office of the Secretary of State \* Washington State Library

# Types of Digital Content



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# Digital Records

- Government records, transactions with citizens
  - Examples: Birth, death, marriage, land records, licenses
- State Archives has statutory responsibility



# Digital Publications

- Intended for public distribution
- Legacy collections scanned and put up on Web
  - Examples: Historic books, maps, newspapers
- Born-digital
  - Examples: State agency reports, newsletters, statistics
- State Library has statutory responsibility for state publications



# Commercial Sector

- Publishers (electronic and print) of journals, newspapers, audio, etc.
- Aggregators—combine copyrighted material
  - Examples: Lexis, Westlaw, ProQuest, Elsevier
- Sell access
- Delivery mechanism—the Internet
- But not free



# Why Purchase Information?

- Quality
  - Material has been through editorial process
  - Papers of record
  - Peer reviewed journals
- Ease of access
  - Flexible search interface
  - Access to a solid collection of titles
  - Decades of archived content



# Libraries and Consortial Purchasing



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# 1997 - Washington State Library

- First Washington statewide purchase of licensed digital resources
  - Federal and local funds
  - Access through local library websites
    - IP address authentication from within the library
    - Login/password or library card number from home



# Now - Statewide Purchase Continues

- Includes:
  - Periodicals, newspapers, business information, alternate & ethnic publications, material specifically for K-12—searchable by grade level
- Washingtonians have access to the same content and interface through every type of library and at every educational level, K-12 through university and beyond



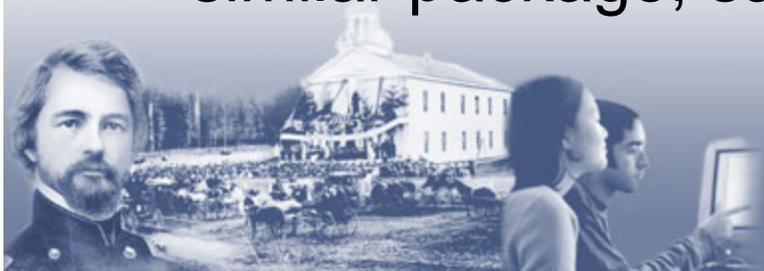
# Cost Savings From Statewide Purchase

- Annual cost \$500,000
  - 50% federal LSTA
  - 50% participating libraries - costs based on population served
  - Free access for tribal and very small libraries (under 5,000 population)
- List price (value) for individual library purchase—\$22 million
- Savings to libraries in state—\$21.5 million annually



# Participants

- 65 public library systems
- 34 community & technical colleges
- 22 private colleges & universities
- School libraries through the 9 Educational Service Districts (ESDs)
- 26 nonprofit special libraries (medical, research, local government)
- State-funded universities have separate contract for similar package, same vendor



# Group Purchases

- WSL pays for a statewide BCR membership; provides discounts on resources and training to all types of libraries
- WSL negotiates group purchase terms for other digital library resources
  - Participants pay all costs for access



# Current Group Purchases

- Gale Cengage (topical digital reference content)
  - 33 public libraries (covers 80% of population)
    - \$1.2 Million
  - 26 academic libraries
    - \$118,500
- ReferenceUSA (business, residential directory)
  - 29 public, 5 academic libraries
    - \$200,000



# Current Group Purchases, cont'd.

- Books24x7 (technical & business e-book content)
  - 7 community & technical colleges, 4 private universities, 1 medical, 2 public (including King County Library System)
    - \$90,000
- OCLC (WorldCat, ERIC, Medline and more)
  - 32 public, 9 special, 24 community & technical colleges, 13 private universities, 6 state-funded universities
    - \$350,000



# Washington State Library's Role in Group Purchases

- Organizes interested libraries
- Coordinates license agreements
- Negotiates pricing
- Arranges product trials
- Acts as fiscal agent when necessary



# Washington State Library's Support

- 1.4 FTEs
- Combined federal and participant funds
  - No state funds
  - No service charges to participating libraries



# A Washington Electronic Library

- Can we provide an electronic library of digital resources for all of Washington?
- 44 states provide electronic libraries to their residents
- State funding is included in the funding mix for many states



# Value of Washington Electronic Library

- Levels the playing field
- Not every Washington community has library service
- State employees have uneven access to limited resources
- Students have uneven access in K-12, community colleges
- Provides 21<sup>st</sup> century information resources to all residents of the state



# State Agencies

- Not included in academic and public library licenses
- Pressure for evidence-based decisions and policy, GMAP
- Budget cuts, 2003—State Library directed by the Legislature to stop providing specialized services to state employees



# Prior to 2003 Service Cuts

- Washington State Library provided:
  - General & business periodicals
  - Newspapers
  - Scientific abstracts & citations
  - Full text document delivery
  - Consortial purchasing for agencies



# State Agencies Want Information

- 5 agencies contract with WSL for agency libraries
  - DOT, L&I, UTC, NRB, Eastern State Hospital
- Some state agencies subscribe to Lexis or other products, individually, without benefit of group purchasing power
- Other agencies have no resources for employees
- Some agencies have tried creative approaches



# Looking to the Future

- Specialized products to meet state employee information needs
- Electronic library—equitable access to information for all (K-20 and beyond)
- Digital library resources contribute significantly to state's educational environment, business climate, informed citizenry



# Purchasing Power

- Build on the Washington State Library's record of collaboration and negotiation
- Extend purchasing power of Washington libraries to benefit residents of the state
- Statewide purchasing of digital library resources
  - Saves millions of dollars
  - Provides reliable information resources for citizenry



## Part of 2008 Supplemental Budget Request – Digital Library Resources - \$1.5million

- 6 Core Areas - basic preparation for transfer and work
  - Allied Health
  - Science, Engineering, Technology
  - Information Technology
  - Business
  - Social Science
  - Arts, Humanities
- Licensed at a per FTE student cost
  - \$1.25 to \$3.50 /FTE for each core area;132,000 FTE

## Currently a Patchwork of Available Resources

Example	Allied Health	Info Tech	STEM	Business	Social Science	Arts & Humanities
Bates	None	None	Part	None	None	None
Bellevue	Have	Have	Part	Have	None	None
Bellingham	Have	Have	None	None	None	None
Big Bend	Have	None	None	None	None	Part
Centralia	Have	Have	None	None	Part	Part
Clark	Have	None	Part	Have	Part	Have

2006 data, chart for all colleges being updated