

WorkFirst Redesign Washington's Temporary Assistance for Needy Families (TANF) Program

WorkFirst Legislative-Executive Taskforce

Babs Roberts, Director
Community Service Division
Economic Services Administration
Department of Social and Health Services

September 30, 2011



2010 WorkFirst Redesign

With the signing of HB 3141 on April 1, 2010, Governor Christine Gregoire directed the WorkFirst Subcabinet to:

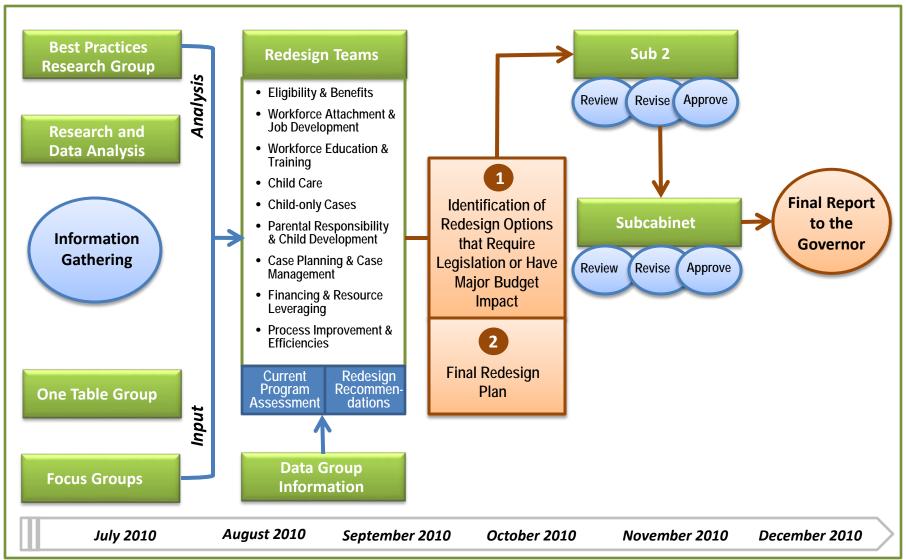
"Examine how to best meet the challenges for the WorkFirst families to obtain employment and achieve family self-sufficiency," and provide a report and plan to implement evidence based best practices that are sustainable with a block grant program.



Core Assumptions to Guide the Redesign

- Achieving stable and successful employment remains the main objective for WorkFirst Participants
- A family centered case planning and engagement approach is necessary to achieve good outcomes
- Policies will recognize the critical role and responsibility of parents in their children's development
- WorkFirst is a transitional, not long term program to assist families on the pathway to selfsufficiency
- Leveraging non-TANF resources is crucial to achieving the goals of WorkFirst

2010 WorkFirst Re-Examination Planning Process





Input, Ideas and Research

- Best Practices Research (looking at other states and studies)
- RDA Research (Washington WorkFirst data and analysis)
- Focus groups (client, service providers and staff from all partner agencies)
- Surveys (clients and service providers)
- WorkFirst 'One Table' meetings
- Input from many additional sources including; One Table members, Tribes, advocate groups and other stakeholders
- To view research, surveys, focus group results and meeting minutes from the One Table please go to:

http://www.workfirst.wa.gov/reexam/default.asp



Team Approach

- Eligibility and Benefits
- Case Planning and Case Management
- Parental Responsibility and Child Development
- Workforce Attachment and Job Development
- Workforce Education and Training
- Child Care
- Child-only Cases
- Financial and Resource Leveraging
- Process Improvement and Efficiencies



Common Themes Emerged

- Focus on the whole family
- More flexible participation
- Streamline eligibility and reporting processes



Recommendations

- Strengthen the Assessment Process
- Implement Four New Engagement Tracks
- Reform Participation Requirements
- Implement New Eligibility Requirements for Childonly Cases with Non-parental Caregivers



Recommendations

- Apply New Case Management Approach for Families Involved in the Child Welfare System
- Redesign Employment Services
- Build Stronger Connections in the Business Community
- Expand Employment Based Training Options



Recommendations

- Adopt a New Program Funding Model
- Leverage Local Planning Resources and Coordination
- Improve Parent and Program Accountability



Progress to Date – July 2011

- Implementation of Streamlined Participation (Alignment with Federal Requirements)
- Implementation of Engagement that Matters
- Implementation of Career Scope
- Implementation of New Commerce Programs
- Implementation of Educational Redesign Efforts
- Implementation of New Community Service Definitions



Progress to Date – Efforts Currently Underway

- Motivational Interviewing Training
- Child Welfare Housing Project
- Chemical Dependency Pilot
- Predictive Modeling Tool
- Integrated Case Management Project
- Early Childhood Innovations Project