

OMNI Project Fact Sheet Department of Corrections

Background:

The Offender Management Network Information (OMNI) Project is a multi-phased, web-based software development project to replace the Department's aging, mainframe Offender Based Tracking System (OBTS). OBTS was acquired from the State of Florida in 1983 and implemented in 1984. It has been extensively modified to meet the changing requirements of the State of Washington sentencing laws.

OMNI is the Department's tool in the effective management of facilities, treatment, sentencing, movement, discipline and other important data on offenders in Washington State. The overall objective of the system is to replace the existing tracking system with a corrections management system that supports the operations of the Department. OMNI will address the restrictions of OBTS. OBTS currently restricts the Department's ability to improve business practices. It utilizes cumbersome data collections and statistical reporting systems, which limit the Department's ability to maintain reliable data, which is accessed by many criminal justice stakeholders. The project has been developed in three phases.

- Phase 1 included planning and tracking tools that classification staff use for supervising offenders. It was put into production in March 2003.
- Phase 2 modules include information regarding an offender's sentence and record, chronological notes that staff use to document interactions with offenders and notifications that inform staff of work that needs to be done on a case. This programming is currently being tested and debugged.
- Phase 3 scope is currently being defined.

Contract Procurement:

In 1998 MTG Management Consultants was selected to perform a feasibility study on the replacement of OBTS. This included a needs assessment, general systems design, environmental impact analysis and a replacement implementation plan. A phased approach to replacing OBTS was recommended.

The Department proceeded with a two-stage acquisition process. The first-stage Request for Qualifications was issued on April 20, 1999. The purpose was to select four vendors who would be asked to respond to a Request for Proposals for the OBTS replacement system. Over sixty vendors expressed interest in the project. Ten vendors responded to the Request for Qualifications. The four vendors who would be invited to respond to the Request for Proposals were announced on May 18, 1999. The selected vendors included Oracle, Deloitte Consulting, Sapient and IBM. The second-stage Request for Proposals was issued on May 28, 1999. It required a firm price for phase 1 and estimates for the remaining phases. IBM proposed to have the core development activities take place in Houston. IBM identified a possible subcontractor, Puget Sound System Group, a consulting firm in Olympia. There was no commitment to use that subcontractor.

Key individuals involved with the OMNI project at the inception include Department of Corrections' Secretary, Joseph Lehman and Information Technology Chief, Don Price. For IBM, David Crosby was the Executive Manager Government Contracts and Steven Fematt was the Project Manager.

Offshore Subcontracting:

The Department did not foresee that the vendor would subcontract some of the project work to an offshore vendor. Consequently, there were no limitations included in the contract on sub-contracting project work. In 2004, during negotiations of Contract Amendment #5, the vendor introduced their intention to sub-contract work to an offshore development firm. At the height of development work the vendor had over 70 offshore developers assigned to the project.

Current Contacts:

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