



WorkFirst Oversight Legislative-Executive Taskforce

July 17, 2014

8:00 AM to 10:00 AM

**House – John L. O’Brien Building
Hearing Room B**

Time	Agenda Item	Presenter(s)
8:00	Welcome and Introductions	<ul style="list-style-type: none"> • Representative Ruth Kagi, Taskforce Co-Chair
8:10	WorkFirst Program Performance	<ul style="list-style-type: none"> • David Stillman, Assistant Secretary, Economic Services Administration (ESA)
8:25	Celebrating Success Client Video	
8:30	Taskforce Discussion	
8:40	WorkFirst Program Performance (continued)	<ul style="list-style-type: none"> • Babs Roberts, Director, Community Services Division, ESA
9:00	Major Program Changes / WorkFirst Improvement Plan Updates <ul style="list-style-type: none"> • WorkFirst Orientation • Shortened Sanction • Home Visiting • Cost of Engagement Offset • Redesigned Comprehensive Evaluation • TANF PRISM 	<ul style="list-style-type: none"> • Babs Roberts • David Mancuso, Director, Research and Data Analysis Division
9:20	TANF Budget Update / Spending Plan Review	<ul style="list-style-type: none"> • Sue Breen, Director, ESA Finance Division
9:30	Taskforce Discussion / Wrap Up	
9:50	Public Comment	
10:00	Adjourn	

Temporary Assistance For Needy Families

(TANF)

55,958 families

94,429 kids

1,690

GOAL

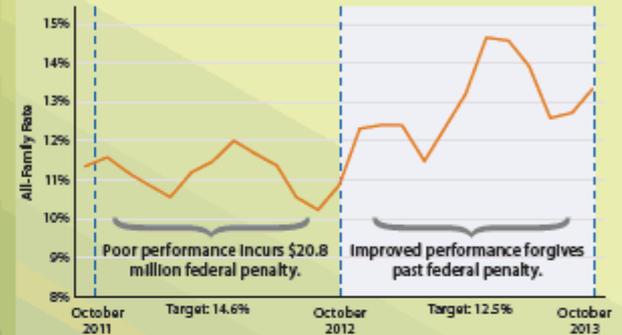
*Transforming
lives by helping
families move to
self-sufficiency.*

Engagement

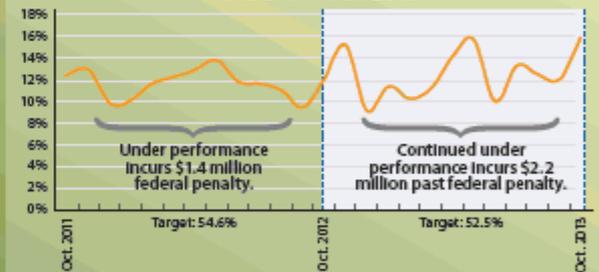
Percent of Adults Participating in WorkFirst Activities (Exempt and Non-Exempt)



TANF All-Family Federal Work Participation Rate

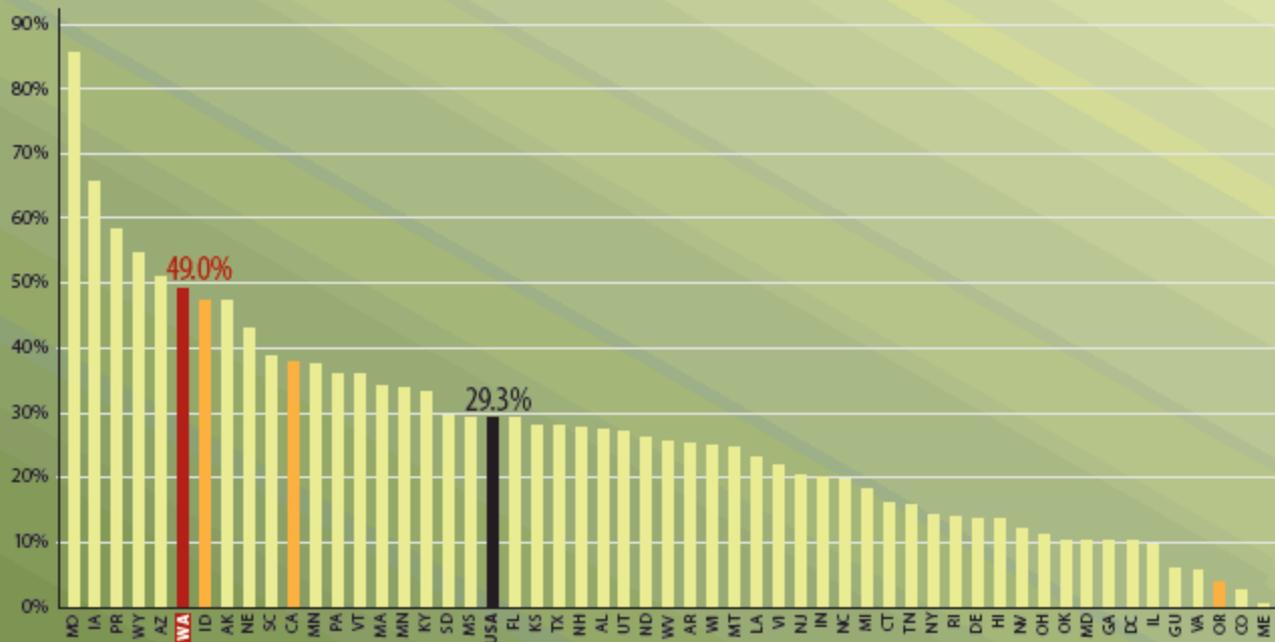


2-Parent Family Work Participation Rates, Oct. 2011 – Oct. 2013



Goal

Washington has the 6th best performance when ranked nationally for moving people off TANF due to employment or client request.

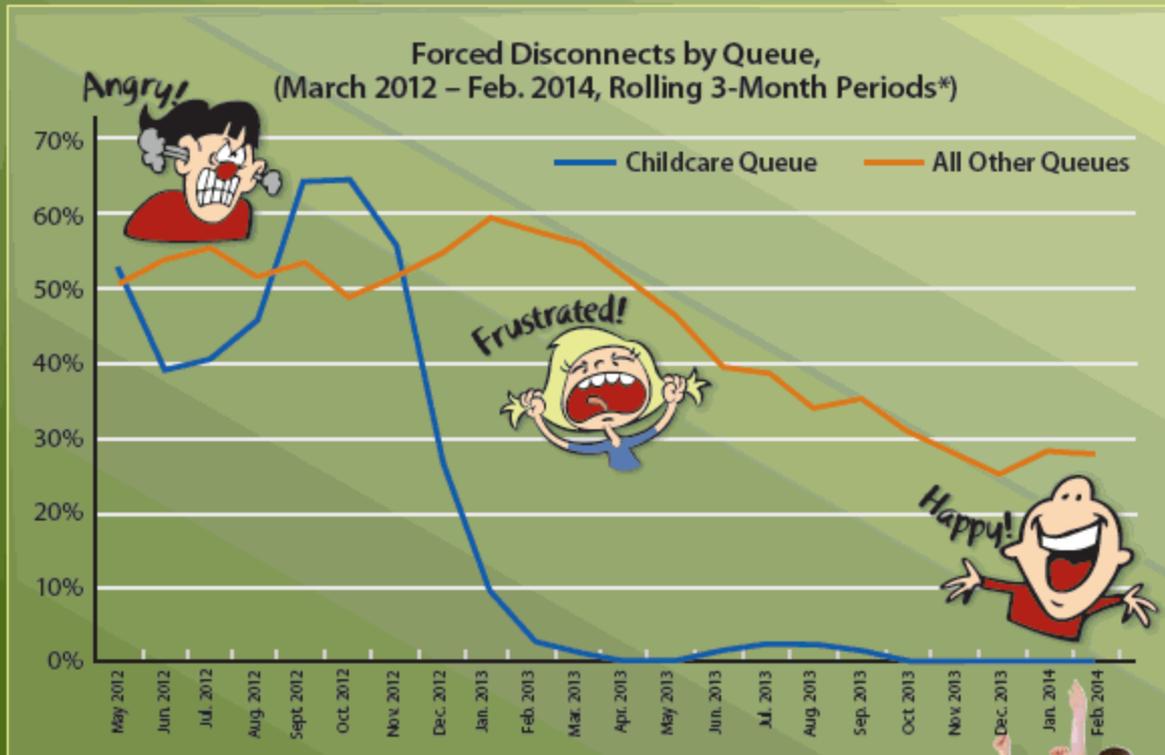


DATA SOURCE: Data from 2011. NATIONAL TANF DATA FILE AS OF 9/6/2012, Table 46: Distribution of TANF Closed-Case Families by Reason for Closure, FY 2011 (p. 52). Data is sum of columns "Employment" and "Voluntary closure".
http://www.wa.gov/dfhs/assets/default/files/dfa/appendix_fy2011_final_ament.pdf

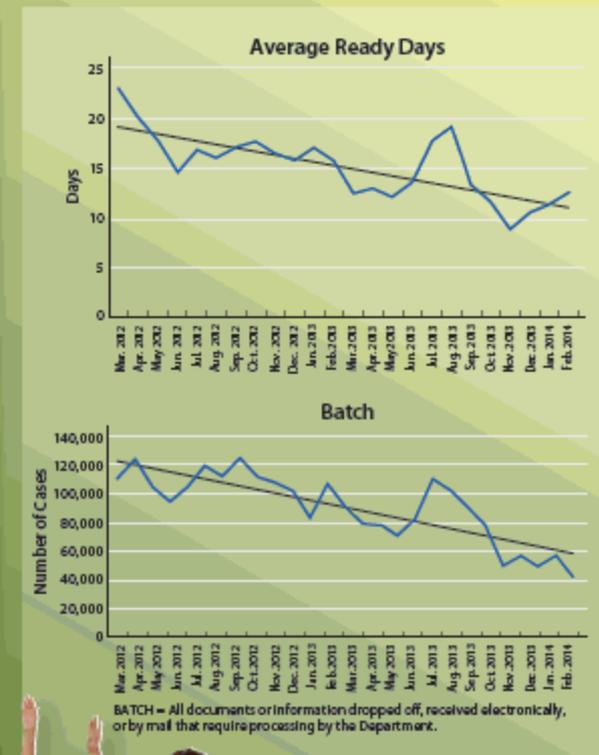


Customer Service

Client Access to the Customer Service Contact Center



*Final Month of the Period



Action Steps

1. Return focus to work and rally the team
2. Plan and conduct six Value Stream Mapping workshops, between December 2013 and July 2014, to identify opportunities for improvement in these areas:
 - Job Search Churn
 - Increasing Successful Outcomes for Educational Activities
 - Post Comprehensive Evaluation Engagement (Barrier Removal to Work)
 - Transition Gaps
 - Verifying and Documenting Actual Hours
 - Federal Reporting Process
3. New client Comprehensive Evaluation
4. True performance-based partner contracts (ESD & SBCTC)
5. New work focused orientation
6. New sanction policy for non-participants
7. New housing support pathway, focused on rapid re-housing
8. Limited English Proficiency Population program expanded*
9. Expanded community work experience programs
10. TANF PRISM
11. Two-parent participation initiatives*
12. Infant-exception ACES-oriented education programs
13. 15% cost of engagement offset
14. Employment pipeline



*Governor's budget. Not yet supported in Legislative budgets.

WASHINGTON

WorkFirst

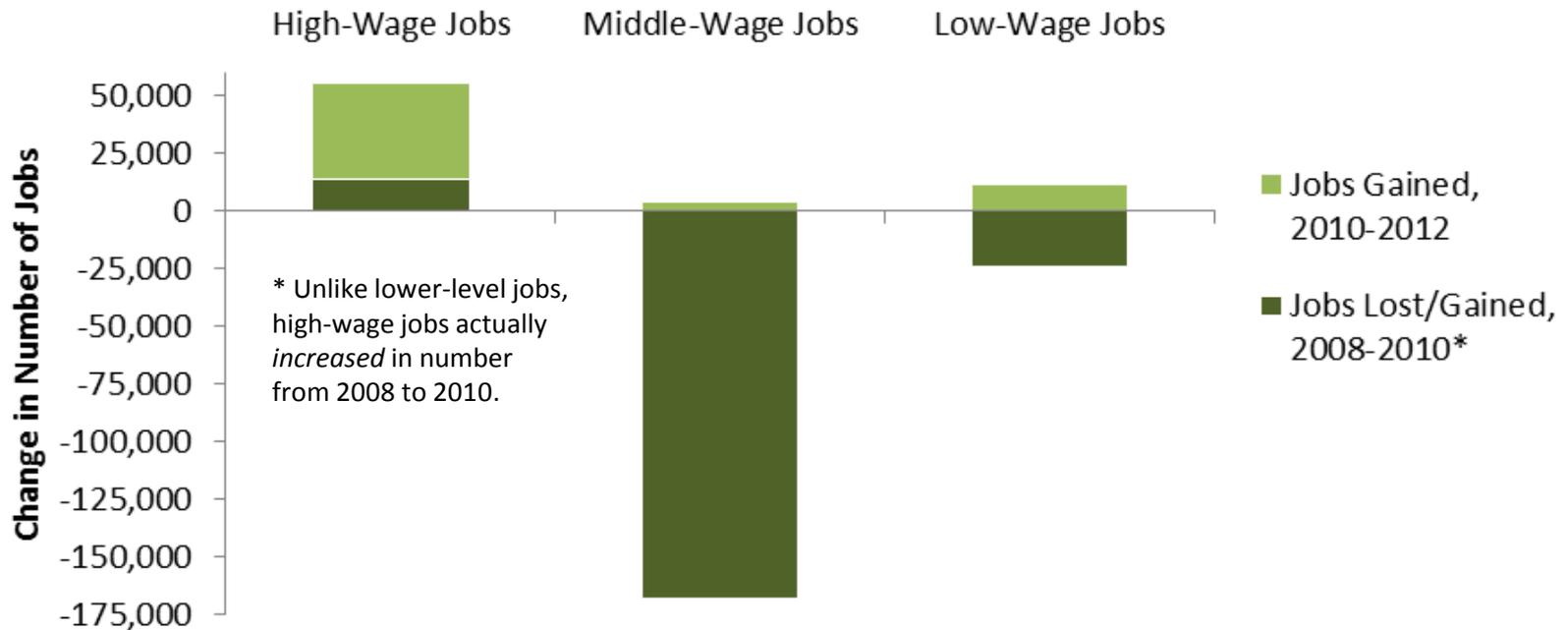
***Transforming
Lives...***

https://www.youtube.com/watch?v=XdLXJhmFcdg&feature=em-upload_owner

Taskforce Discussion

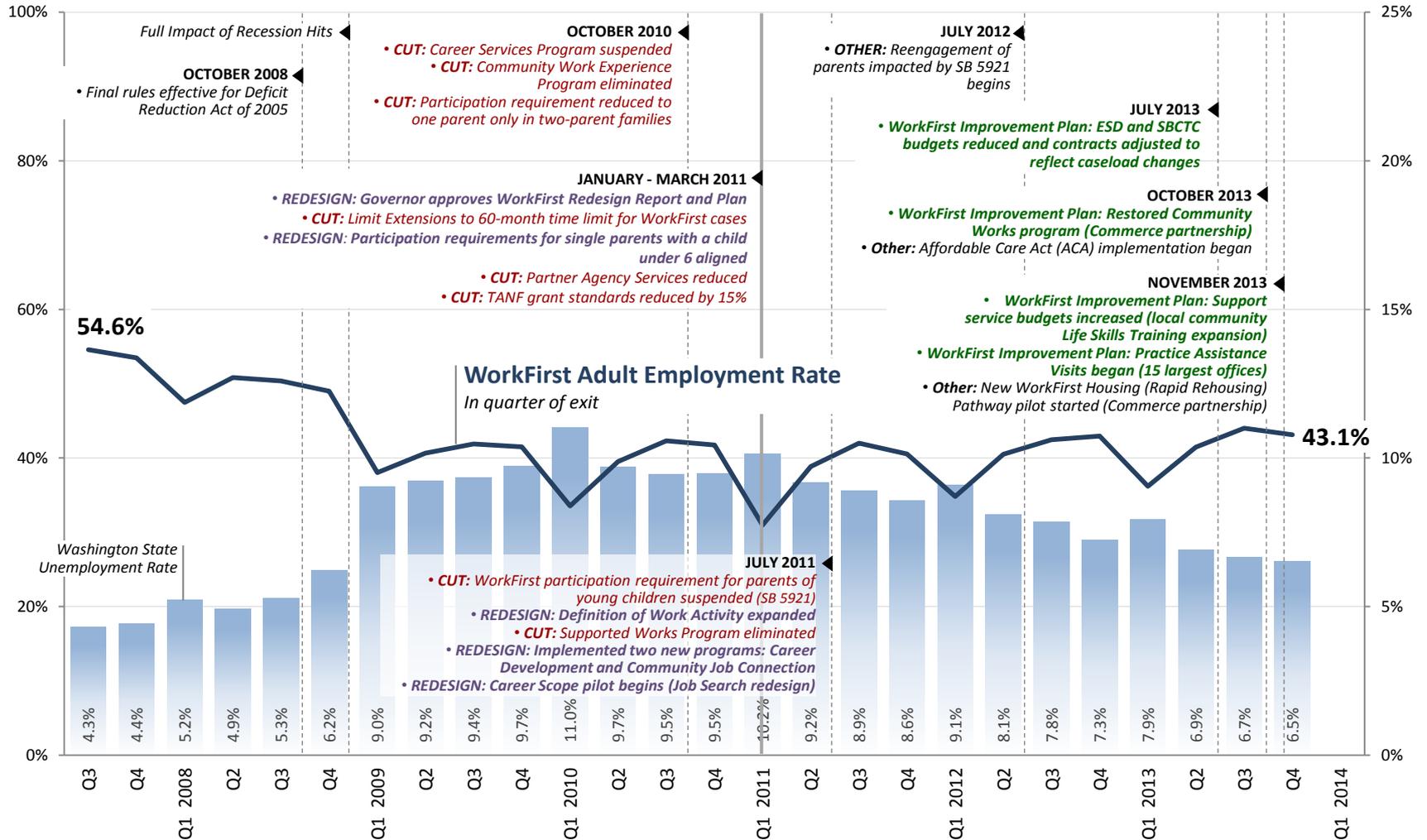
10 Minutes

Job Polarization in Washington, 2008-2012



Employment rate of WorkFirst recipients in quarter of exit over time

— CALENDAR YEAR —

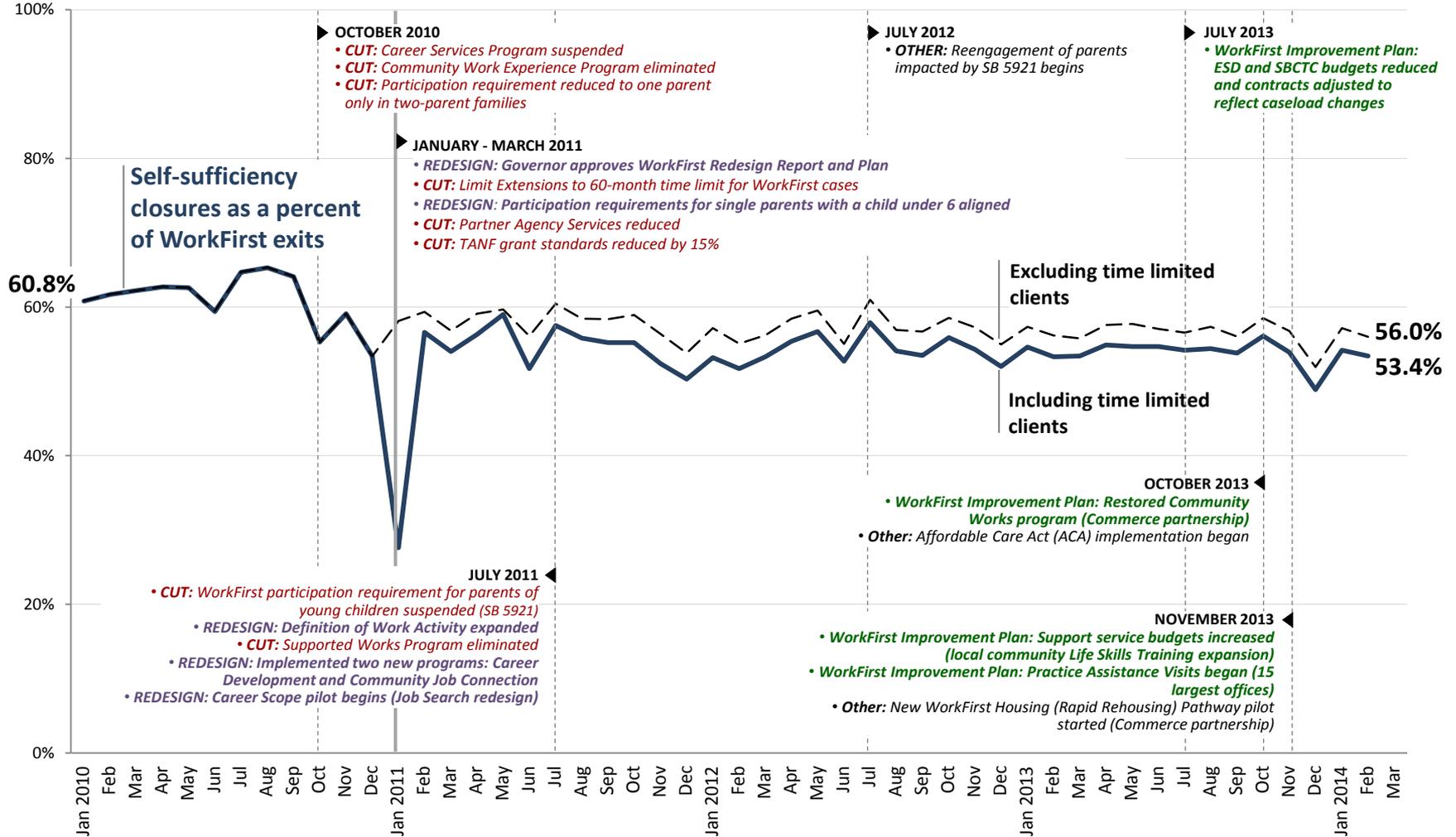


NOTES: The WorkFirst Adult Employment Rate is calculated by dividing the number of WorkFirst adults with wages reported to the Unemployment Insurance system in the same quarter as TANF exit by the total number of individuals exiting TANF in that quarter. Quarterly unemployment rates are three-month averages (not seasonally adjusted).

DATA SOURCE: Employment Security Department wage data analyzed by OFM Forecasting Division. Unemployment rates are from Employment Security Local Area Unemployment Statistics (LAUS), not seasonally adjusted.

Percent of WorkFirst cases closed for self-sufficiency

— CALENDAR YEAR —

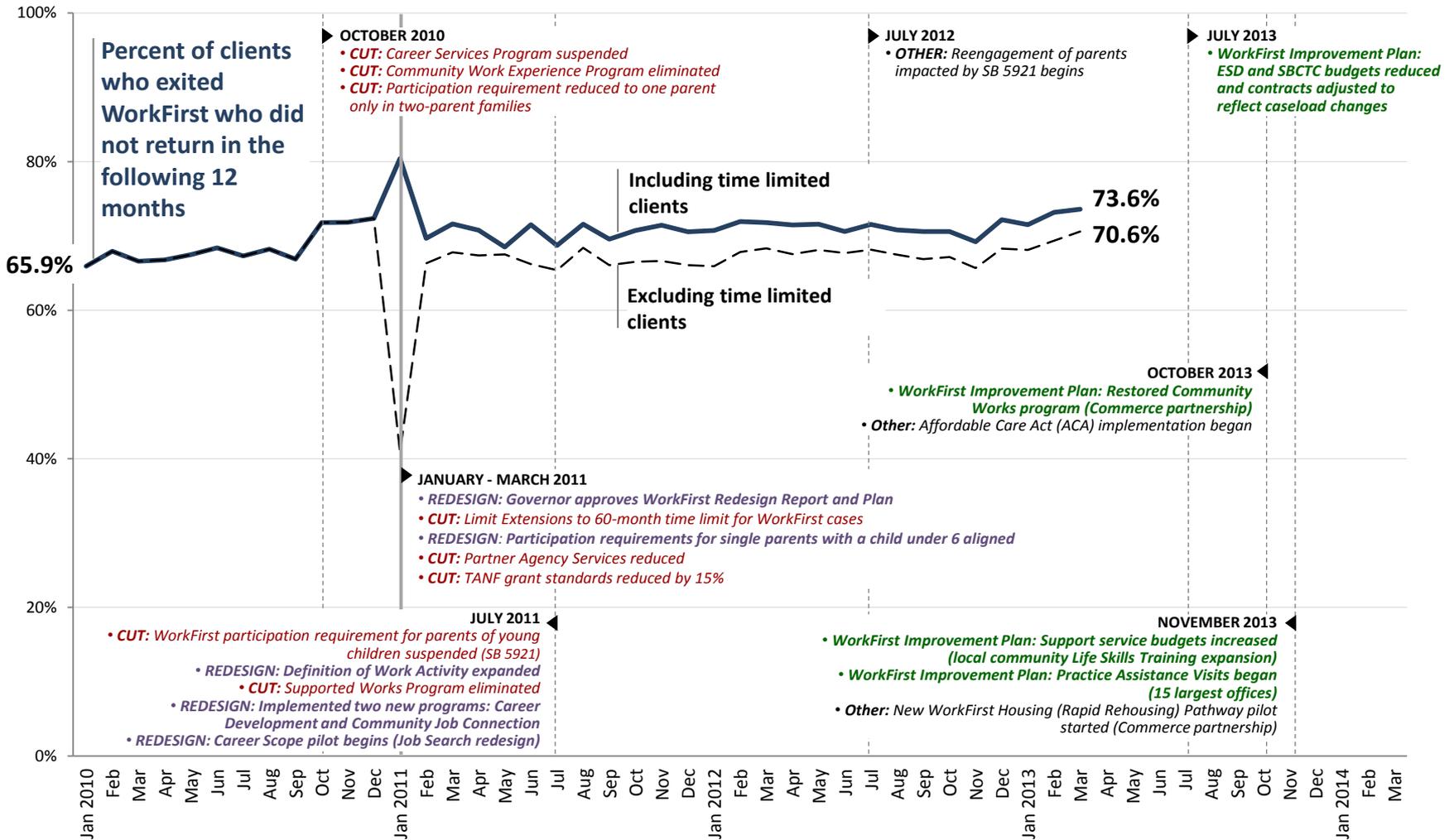


NOTES: This measure shows the percent of WorkFirst closures in which the family exited for "self-sufficiency" reasons. These are clients who received a grant in the month reported and did not receive a grant in any one of the following 3 months. Self-Sufficiency is defined as cases that closed due to Child Support More than Grant (324), Excess Net Income (331), Exceeds Earned Income Limit (334), Change in Child Support Payment (507), and AU Requests Closure (557).

SOURCE: DSHS E-MAPS Performance Reports.

WorkFirst adults who exit and remain off TANF for 12 months

— CALENDAR YEAR —



NOTES: This measure is calculated as the number of WorkFirst parents who exited and whose family members did not receive TANF cash assistance during the following 12 months, divided by the number of WorkFirst parents who exited.

SOURCE: DSHS E-MAPS Performance Reports.

- **WorkFirst Orientation (June 2014)**
- **Shortened Sanction (November 2014)**
- **Home Visiting Partnership (January 2015)**
- **Cost of Engagement Offset (April 2015)**
- **New Comprehensive Evaluation (July 2014)**
- **TANF PRISM (September 2014)**

Spending Plan

Dollars in thousands	Spending Plan SFY14	Projected SFY14 Balance	Spending Plan SFY15
Assistance to Clients (3ESSB 5034, §207(1)(b))	\$194,674	\$2,367	\$179,781
<i>Includes TANF grants and Diversion Assistance</i>			
WorkFirst Services (3ESSB 5034, §207(1)(c))	\$84,006	\$4,078	\$87,887
<i>Includes State Tribal MOE, DSHS and Partner E&T contracts,, Home Visiting</i>			
Child Care (3ESSB 5034, §207(1)(d))	\$160,012	\$295	\$192,073
<i>Includes ESA funds toward child care subsidy, Early Achievers and CC CBA / Health Care</i>			
Administration (3ESSB 5034, §207(1)(a))	\$77,522	\$(11,983)	\$90,934
<i>Includes ESA Staffing cost allocated to TANF</i>			
Other	\$147,002	\$0	\$150,357
<i>Includes federal Tribal TANF, DEL CC Subsidy, DSHS overhead and Children's Administration</i>			
Total	\$663,216	\$(5,243)	\$701,032

Taskforce Discussion / Wrap Up

20 Minutes

Public Comment

10 Minutes



Thank You!