



# Health Professions Disciplinary Activities Workload Model Review Proposed Final Report

Joint Legislative Audit & Review Committee  
December 1, 2009

Elisabeth Donner, JLARC Staff

## 2006 Legislative Mandates: Develop Workload Formulas and Review



2  
0  
0  
6  
M  
A  
N  
D  
A  
T  
E  
S

- 2006 Legislative mandate: DOH to develop a health professions disciplinary workload formula
  - DOH responded with a workload model
    - 2008 legislation established pilot program
    - DOH developed two additional models
- 2006 Legislative mandate: JLARC to review DOH's workload formulas

From the Review We Found that the Workload Model:	
S T U D Y  R E S U L T S	<ul style="list-style-type: none"> <li>• Is based on reliable and statistically valid data collected from a workload study that used random work sampling.</li> <li>• Can assist decision makers in analyzing resource impacts from changes to workload and policy decisions.</li> <li>• The model is one of many tools that can be used to develop a budget or make management and programmatic changes.</li> </ul>
<small>Report Pages 8-9 &amp; Appendix 3      Health Professions Disciplinary Activities Preliminary      December 1, 2009      3</small>	

Model Review Allowed JLARC to Answer Additional Questions							
S T U D Y  R E S U L T S	<table border="1"> <tr> <td>1) Is the workload model in compliance with the legislative mandate?</td> <td>Yes.</td> </tr> <tr> <td>2) Does the workload model include the full range of disciplinary activities to accurately reflect the tasks involved in the disciplinary process?</td> <td>Yes.</td> </tr> <tr> <td>3) How has the workload model been used, and what was the funding response?</td> <td>Used by DOH for 2009-11 budget request. Legislature partially funded one request for MQAC.</td> </tr> </table>	1) Is the workload model in compliance with the legislative mandate?	Yes.	2) Does the workload model include the full range of disciplinary activities to accurately reflect the tasks involved in the disciplinary process?	Yes.	3) How has the workload model been used, and what was the funding response?	Used by DOH for 2009-11 budget request. Legislature partially funded one request for MQAC.
1) Is the workload model in compliance with the legislative mandate?	Yes.						
2) Does the workload model include the full range of disciplinary activities to accurately reflect the tasks involved in the disciplinary process?	Yes.						
3) How has the workload model been used, and what was the funding response?	Used by DOH for 2009-11 budget request. Legislature partially funded one request for MQAC.						
<small>Report Pages 9-13      Health Professions Disciplinary Activities Preliminary      December 1, 2009      4</small>							

## Recommendations to Support Future Compliance



R  
E  
C  
O  
M  
M  
E  
N  
D  
A  
T  
I  
O  
N  
S

DOH is currently in compliance with the legislative mandate to develop a workload formula for health professions disciplinary activities.

However, JLARC's analysis supports two recommendations intended to help DOH and the pilot program's two Commissions (MQAC and NCQAC) remain in compliance in the future.

Report Pages 13 and 15

Health Professions Disciplinary Activities Preliminary

December 1, 2009

5

## Recommendation 1: Review and Update the Workload Models



R  
E  
C  
O  
M  
M  
E  
N  
D  
A  
T  
I  
O  
N

The Department of Health, the Medical Quality Assurance Commission, and the Nursing Care Quality Assurance Commission should develop a formal process to periodically review and update the underlying data and equations in the workload models.

OFM: Concur

DOH: Concur

1

Report Page 16 and Appendix 2

Health Professions Disciplinary Activities Preliminary

December 1, 2009

6

## Recommendation 2: Clarify Legislative Intent



R  
E  
C  
O  
M  
M  
E  
N  
D  
A  
T  
I  
O  
N  
2

During the 2010 Session, the Legislature should clarify whether the Medical Quality Assurance Commission and the Nursing Care Quality Assurance Commission are required to use the workload models when developing their biennial budget requests.

OFM: Concurs

DOH: Concurs

## Contact Information



Elisabeth Donner

360-786-5190

[donner.elisabeth@leg.wa.gov](mailto:donner.elisabeth@leg.wa.gov)

[www.jlarc.leg.wa.gov](http://www.jlarc.leg.wa.gov)