

# SEIU Healthcare NW Training Partnership

**Charissa Raynor, Executive Director** 

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#### Who We Are

- Non-profit school providing training to more than 43K home care aides annually
- Created and sponsored by labor/management partnership, including State of Washington

































#### What We Do

- Nation's largest HCA training provider
- 200+ classrooms
- Online training
- Train in 13 Languages

Somali, Tagalog, Ukrainian, Samoan, Chinese, Vietnamese, Spanish, Russian, Korean, Cambodian/Khmer, Lao, and Arabic



### **Training We Provide**

Туре	<b>Contact Hours</b>	Certificate
Entry-level Training*	75 Hours	Certificate of Completion DOH Certified HCA
Continuing Education**	12 Hours	Certificate of Completion
Peer Mentorship (optional)	12 hours	
Registered Apprenticeship (optional)	145 hours	Certificate of Completion US Department of Labor Certificate of Apprenticeship

<sup>\*</sup>Standard entry-level training (ELT) path. Other paths exist for Individual Providers including 35 hour and 12 hour ELT paths neither of which require DOH certification.



<sup>\*\*</sup>Continuing education is not required for some worker classifications.

#### **Our Customers**

- Workers
  - Highly satisfied or satisfied = 93%
- Employers and the State of Washington
- Consumers

#### Research and Evaluation







## National Recognition

Ready to Work: Job-Driven Training and American Opportunity

July 2014

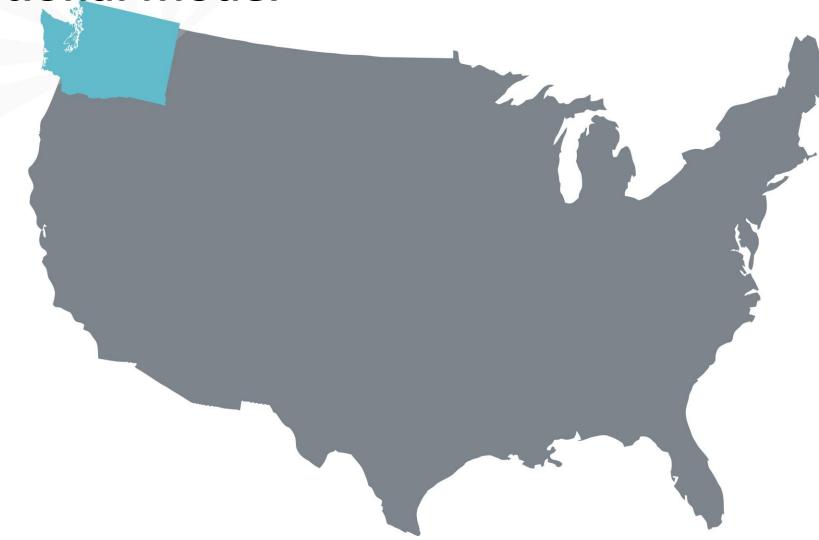


## **Training Partnership Leadership in Apprenticeships**

Washington will need to train approximately 440,000 home care workers by 2030 to meet growing demand as Baby Boomers age. The SEIU Healthcare NW Training Partnership (Training Partnership) aims to work to fill this need. In total, the Training Partnership trains 40,000 students each year in Washington, making it the largest home care workforce training provider in the nation. The Training Partnership has also piloted the country's first DOL Registered Apprenticeship program for home care aides. ... In April, the White House highlighted the Training Partnership's plans to partner with several employers of home care workers in Washington - including government and private companies such as ResCare and Addus – and its stated goal of expanding its apprenticeship program for home care workers over the next five years from 300 to 3,000 apprentices per year.



## **National Model**

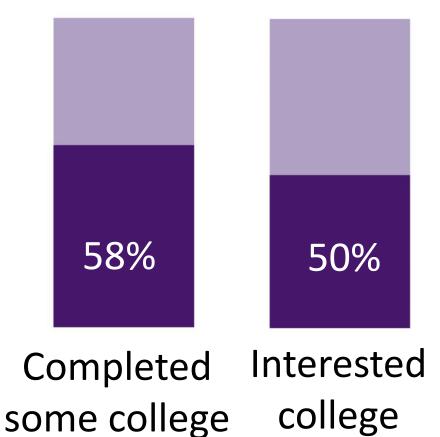




#### **3 Horizon Areas**

- Career Advancement
- Mobile Education
- Advanced Home Care Aide role

#### **Career Advancement**



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#### **Mobile Education**

87% of workers have a mobile phone





#### **3 Horizon Areas**

- Career Advancement
- Mobile Education
- Advanced Home Care Aide role

#### **Advanced Home Care Aide Role**

Low wage

No career pathway

High turnover



High touch provider
High trust
Shared life experience, language, community

#### IMS Health Study Identifies \$200+ Billion Annual Opportunity from Using Medicines More Responsibly



U.S. Report Finds Recent Improvements in Patient Adherence, Antibiotic Prescribing and Generics Use; Advances Observed in Stakeholder Collaboration and Incentive Alignment

PARSIPPANY, NJ, June 19, 2013 – Avoidable costs of more than \$200 billion are incurred each year in the U.S. healthcare system as a result of medicines not being used responsibly by patients and healthcare professionals, according to a new study released today by the IMS Institute for Healthcare Informatics. This represents 8 percent of

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The IM of the cl among l 2009. In prescrip Medication nonadherence drives the largest avoidable cost. Patients not adhering to their doctors'
medication guidance experienced complications that led to an estimated \$105 billion in annual avoidable
healthcare costs. While the underlying reasons for nonadherence are varied and longstanding, the growing use
of analytics and collaboration among providers, pharmacists and patients appear to be advancing both the
understanding and effectiveness of intervention programs.

Delays in applying evidence-based treatment to patients lead to \$40 billion in annual avoidable costs.
The study analyzed four disease areas where patients either are not diagnosed early or treatment is not initiated promptly. The largest avoidable impact is seen in diabetes, where such delays increased outpatient visits and hospitalizations. A reduction in this source of avoidable costs is possible if insurance coverage is expanded, and at-risk patients are able to receive appropriate screening and diagnostic testing.

alternatives to branded medications, when available, 95 percent of the time.

The report's key findings include the following:

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## Contact

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