

OVERVIEW OF THE CHILD AND FAMILY SERVICES REVIEW

Prepared for the
Joint Task Force on Child Safety

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CHILD AND FAMILY SERVICES REVIEW (CFSR)

- Washington state CFSR report February 2004
- 2 year Program Improvement Plan began October 1, 2004
- Program Improvement Plan includes measurable performance targets and improvement strategies
- Washington will be reviewed again in 2007

CHILD AND FAMILY SERVICES REVIEW (CFSR) MEASURES RELATED TO CHILD PROTECTIVE SERVICES

CFSR Data Measure	Federal Standard	Review Results
Recurrence of Maltreatment (within 6months)	6.1% or fewer	10.8% did not meet standard
Incidence of Abuse/Neglect in Foster Care	0.57% or fewer	0.32% met standard

CHILD AND FAMILY SERVICES REVIEW (CFSR) MEASURES RELATED TO CHILD PROTECTIVE SERVICES

CFSR Case Review Measure	Federal Standard	Review Results
Timeliness of Investigations	90%	76% did not meet standard
Repeat maltreatment	90%	97% met standard
Services to Prevent Removal	90%	81% did not meet standard
Risk of Harm	90%	70% did not meet standard

CHILD AND FAMILY SERVICES REVIEW (CFSR) MEASURES RELATED TO CHILD PROTECTIVE SERVICES

CFSR Systemic Measure Quality Assurance	Federal Standard	Review Results
Standards to ensure quality services and ensure children's safety and health	Strength or Area Needing Improvement	Strength
Identifiable QA system that evaluates the quality of services and improvements	Strength or Area Needing Improvement	Strength

CHILD AND FAMILY SERVICES REVIEW (CFSR) MEASURES RELATED TO CHILD PROTECTIVE SERVICES

CFSR Systemic Measure	Federal Standard	Review Results
Training		
Provision of Initial Staff Training	Strength or Area Needing Improvement	Strength
Provision of Ongoing Staff Training	Strength or Area Needing Improvement	Area Needing Improvement
Provision of foster parent training	Strength or Area Needing Improvement	Area Needing Improvement

DSHS RESPONSE TO THE CFSR RESULTS RELATED TO CHILD PROTECTIVE SERVICES

TIMELINESS OF INVESTIGATIONS

- Require 24 hour face-to-face contact with children who are the subject of emergent referrals
- Require 72 hour face-to-face contact with children who are the subject of non-emergent referrals
- Restructure CPS/CWS
- Implement new CPS practice model

DSHS RESPONSE TO THE CFSR RESULTS RELATED TO CHILD PROTECTIVE SERVICES

RECURRENCE OF MALTREATMENT

- Streamline criteria for identifying chronically referring families
- Implement automatic flagging of chronically referring families
- Provide training on engaging families
- Implement Supervisor's Academy focusing on critical thinking and clinical supervision

DSHS RESPONSE TO THE CFSR RESULTS RELATED TO CHILD PROTECTIVE SERVICES

SERVICES TO PREVENT REMOVAL

- Require 30 day visits by social workers with children receiving in-home service
- Implement Family Team Decision Making
- Provide refresher training to all staff on safety and risk
- Implement new In-Home CWS service

DSHS RESPONSE TO THE CFSR RESULTS RELATED TO CHILD PROTECTIVE SERVICES

RISK OF HARM

- Require 30 day visits by social workers with children receiving in-home services
- Implement Family Team Decision Making
- Provide refresher training to all staff on safety and risk

DSHS RESPONSE TO THE CFSR RESULTS RELATED TO CHILD PROTECTIVE SERVICES

TRAINING:

- Implemented ongoing mandatory training for CPS staff
- Implemented mandatory in-service training for foster parents

BUILDING A STRONG FOUNDATION

- Implement a well defined practice model
- Redesign the CPS/CWS programs
- Invest in supervisors
- Reducing caseloads
- Increasing accountability
- Develop new case management information system
- Invest in evidenced based practice