

Division of Developmental Disabilities NO PAID SERVICE CASE LOAD

On January 1, 2011, the Division of Developmental Disabilities stopped providing case management to clients who did not receive a paid service. This was a major change in providing supports to enrolled and eligible clients and their families or care givers.

Since that time, these groups of eligible persons have been supported through a toll free, information line with recorded messages. Calls from clients or their families are checked daily by regional staff and supervisors who determine the appropriate response.

The DDD response is typically one of three options:

- Information and referral to other social services or,
- A denial of requests for a DDD service of which there are no resources available or,
- Referral to a Case/Resource Manager to start or update an assessment if the client meets
 the financial criteria for Medicaid Personal Care, is requesting a funded service or Waiver
 consideration.

In 2011, there were 19 Case/Resource Managers with assigned No Paid Services Caseloads. Those positions were eliminated. If they were to be reinstated at the same level, the funds needed are charted below. This projection does not include any additional resources for supervisory personnel and/or administrative/clerical supports. Each Case/Resource Manager would average about \$95,000 each fiscal year.

DDD Case Resource Managers	FY 2014	FY 2015
FTE's	19.0	19.0
Salaries	1,005,000	1,005,000
Benefits	351,000	351,000
Goods & Services	260,000	260,000
Travel	57,000	57,000
Equipment	156,000	31,000
Information Technology Service	20,000	20,000
FY TOTAL	1,849,000	1,724,000
General Fund - State	1,109,000	1,034,000
General Fund - Federal	740,000	690,000

Assumptions:
All Benefit Rates, Goods & Services
Rates; Equipment and ISSD Rates come
from the DSHS Staffing Model or OFM
Allotment Instruction; equipment is
purchased in FY 2014
Salaries from Department of
Enterprise Services State
Compensation Plan effective July 1,
2011
Fund Source split reflect current cost
allocation of 60% GF-S and 40%
Federal