

Washington State Information Technology Strategy

Information Services Board Strategic Priorities



November 1, 2007

Adopt common systems

Adopt a common system approach for the state's back-office systems such as the Office of Financial Management's Roadmap project the Department of Personnel's Human Resources Management System, and the Health Care Authority's Benefits Administration/Insurance Accounting System

- ✓ Financial: accounting, chart of accounts, budget, performance measurement, grants, contracts, and loans
- ✓ Personnel
- ✓ Health Insurance
- ✓ Receivables
- ✓ Security
- ✓ User Authentication



Adopt common approach for managing data

Allow for the sharing of data through common data standards and management, data archiving and the adoption of common platforms and infrastructure

- ✓ Education, including Higher Education
- ✓ Health and Human Services
- ✓ Criminal Justice
- ✓ Economic Vitality

Adopt common IT infrastructure and practices

Adopt standards, frameworks, and infrastructure that promote data sharing, an integrated end-user experience, and provides for common functionality across the state such as licensure and revenue collection

- ✓ Security Standards
- ✓ Data Standards
- ✓ Infrastructure Standards
- ✓ Application Development Standards

Leverage the state's buying power

Mandate the use of state master contracts for products and services

- ✓ Software
- ✓ Computers, including standard imaging
- ✓ Servers, including standard imaging
- ✓ Printers
- ✓ Project Management

Improve project management practices

Define and implement training and recognition program for state project managers

- ✓ Improve project management and our DIS/ISB support oversight
- ✓ Adopt common project management methodology
- ✓ Develop and require levels of certification for state project managers
- ✓ Develop a career ladder that supports growth
- ✓ Develop a reward program

Provide an integrated end-user experience

Ensure citizens and businesses can interact seamlessly with multiple state and local agencies

- ✓ Adopt common methodology for user authentication
- ✓ Adopt common methodology for application development
- ✓ Adopt common methodology for data management
- ✓ Adopt common user interface for cross agency systems
- ✓ Adopt common email conventions

Budget process

Modify budget process for new and ongoing information technology systems

- ✓ Modify process for information technology request greater than a specific dollar amount (to be determined)—both capital and operating
- ✓ Information technology should have a separate line item in each agency budget for accounting purposes (object of expenditure)
- ✓ Projects placed in capital budget:
 - with development lifecycles extending over multiple biennia
 - with life expectancy beyond 10 years
 - with overall costs great than a specific dollar amount (to be determined)