

#### Small Business Incubators: State Policy, Funding, and Performance

Proposed Final Report

Joint Legislative Audit & Review Committee

August 23, 2007

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#### Business Incubator Defined: Help Businesses Grow



- •Statute defines small business incubator as a *facility* that offers:
  - ✓ Space for start-up and expanding firms
  - ✓ Shared use of equipment and work space
  - ✓ Daily management support services essential to high-quality commercial operations; and,
  - ✓ Technical assistance.
- National Business Incubation Association:
  - "Comprehensive business-assistance program targeted to help start-up and early-state firms, with the goal of improving their chances to grow into healthy, sustainable companies."

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### Exact Count of Incubators Difficult



- "No licensing or certification, no UBI, SIC, or NAICS code identifies organization as "Business Incubator"
- Two estimates:

How Many and What Types?

- 2005 DCTED analysis: **53 incubators**
- 2007 Washington Association of Small Business Incubators (WASBI):

#### 24 incubators (16 plus 8 in planning)

- Self-declared" incubators versus incubators who meet a more stringent "best practices test" applied by WASBI
- Some organizations considered "virtual incubators"
- Some organizations stop calling themselves "incubator"

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#### Incubators are Spread Across State □ Omak Business Incubator Seattle Business Assistance Cente Northwest Agriculture Bellevue Entrepreneur Center Colville Business Incubator Washington Research Foundation Venture Center □ Shoreline/Lake Forest Park Incubator □ Federal Way Chamber Incubator Okanogan The Incubator@Lincoln Center Stevens (Port Angeles) □ Everett Incubator □ Northwest Women's Business Cente □ SEED at Port of Bremerton Ellensburg Business Incubat ▶ William M. Factory Incubator Spokane Intercollegiate Research ▶ Thurston County Business Kittitas and Technology Institute □ Wahkiakum County Incubator Pasco Specialty Kitcher ▶ Rural Community Developm □ Grandview Wine Incubator Tri-Cities Enterprise Center Applied Process Engineering Laborator Incubators that have received a DCTED grant □ Incubators in planning phase Source: JLARC analysis of DCTED and Washington Association of Small Business Incubators (WASBI) data.

## Grouping Incubators: Profit Orientation, Focus, and Location

N. America



State

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		n=1,400	n=24
	<b>Profit Orientation</b>		
S	Profit	10%	One for-profit
Ø	Nonprofit	90%	Remainder non-profit
	<b>Types of Companies Assiste</b>	ed	
hai	Mixed use	47%	62%
$\leq$	Technology	37%	17%
nd	Agriculture		13%
a a	All others	16%	8%
How Many and What Types?	Location		
Š	Urban	44%	
>	Suburban	16%	
Ĭ	Metropolitan		33%
	Smaller City		50%
	Rural/Other	40%	17%

Source: JLARC analysis of NBIA, WASBI, and DCTED data

## Policy in RCW, Budget Support, but No Tax Preferences



 Statute declares policy, defines incubators, and creates a grant program

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- Budget provides funding through grants and specific provisos
- There are no tax preferences for incubators

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# Grant Total Surpassed by Specific Budget Provisos



■ Eight years of incubator funding: FY 2002 through FY 2009

	Operating	Capital
Incubator grants	\$ 620,000	
Northwest Agricultural Business Center	\$ 1,340,000	
William M. Factory Incubator		\$ 1,360,000
Walla Walla Wine Incubator		\$ 1,500,000
Thurston County Incubator		\$ 750,000
TOTAL	\$ 1,960,000	\$ 3,610,000

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### Other State Funding Sometimes Hard to Identify as "Incubator"



- Review of budget back-up documentation for mention of incubator
- Spokane Intercollegiate Research and Technology Institute (SIRTI)
  - →\$1 million of \$4.9 million biennium total to incubator activities
- Lincoln Center in Port Angeles
  - → About 25% of building is the "Incubator@Lincoln Center"
  - →\$5.5 million of \$9 million to build Center from State Capital Budget

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#### **Analyzing Incubator** Performance Difficult



- Conducted extensive literature review
- A lot of descriptive information; some data available
- Lack of comparative analysis to answer essential performance measurement question:
  - "But for the incubator, what would have happened to the firm?"
- Currently unable to determine this essential performance issue
- Found useful suggestions for systematic data collection for future evaluation and note DCTED collected limited data

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Incubator Performance?

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#### Suggestions for Systematic Data **Collection**



- National Business Incubation Association (NBIA) recognizes lack of comparative data and suggests a number of key measures for incubated firms, that include:
  - ✓ Number of graduate firms still in business
  - ✓ Number of people employed
  - ✓ Monthly salaries and wages
  - ✓ Dollar amount of equity capital raised
- Information tracked for 5 years after firms leave incubator and then compared to similar, nonincubated firms

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Incubator Performance?

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## Summary: How Many, How Much, How Well?



- How many in Washington?
  - →Estimates range from 24 to 53
- State's role in supporting incubators?
  - →Incubator policy in statute with a grant program
  - →More funding to specific incubators through provisos than through grant program
- How well are incubators performing?
  - → Cannot determine: no comparative analysis

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Report Summary

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# OFM and DCTED Provided Responses



- OFM finds report consistent with Governor's focus on measuring performance for accountability
- DCTED:
  - -Shares interest in research on measuring incubator performance
  - -Is willing to assist if adequate staffing and funding are provided
- JLARC staff contact: John Woolley, 360-786-5184 Woolley.john@leg.wa.gov www.jlarc.leg.wa.gov

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