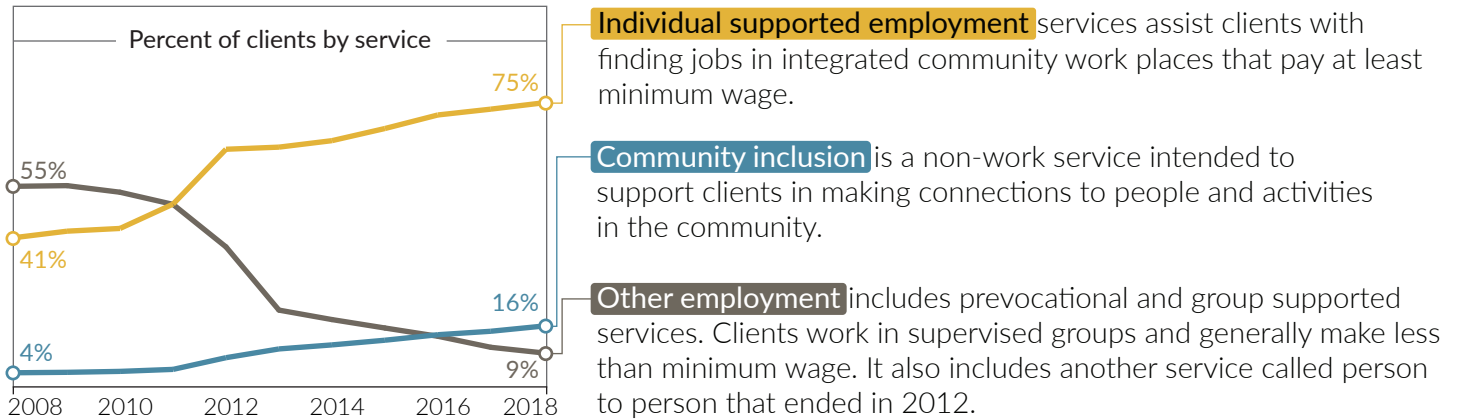


Employment and Community Inclusion Services for People with Developmental Disabilities

Why this study? The 2017-19 operating budget directed JLARC to review employment and community inclusion services offered by the Developmental Disabilities Administration.

While the Developmental Disabilities Administration (DDA) prioritizes individual supported employment...



...few clients meet DDA's objective of earning a living wage

above poverty line

# of clients who earned no wage or a wage below federal poverty line in 2018	6,213 (90%)	672 (10%)
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DDA does not directly measure quality of life outcomes

In addition to earning money, DDA intends that its services **achieve quality of life outcomes for clients** such as:

- Power and choice
- Relationships
- Status in the community

However, it does not measure whether they are being achieved.

Experts regard quality of life measurement as essential to understanding the relationship between services and outcomes.

DDA policy may limit switching to community inclusion

State law mandates...

...that clients be offered the choice to switch to community inclusion services after trying employment services for nine months.

DDA does not track or verify if this happens.

...that DDA strengthen and expand the service.

Stakeholders reported a lack of awareness and confusion about the service. Provider capacity is unclear.

Legislative Auditor recommends that DDA:

1. Develop a system to measure quality of life outcomes for its clients.
2. Ensure that eligible clients are offered the choice of community inclusion after nine months in employment services.
3. Report to the Legislature on its efforts to strengthen and expand the community inclusion program, including an analysis of provider capacity and rate structure.

The complete report is on the JLARC website.

For more information, contact: Keenan Konopaski, Washington State Legislative Auditor
keenan.konopaski@leg.wa.gov • (360) 786-5187