

Agency Council on Coordinated Transportation Study

SHB 1694 directs the JTC to:
review legal and programmatic changes
needed to effectively coordinate special
needs transportation services at the
regional level.

Summary of Study Tasks:

- ❑ Inventory of special needs transportation services
- ❑ Examine federal funding & barriers to special needs coordination
- ❑ Examine service models in & out of state
- ❑ Review facility siting approaches—accessibility
- ❑ Identify methods to improve coordination among agencies and providers

Update on Activities to Date:

- RFP process in Fall
 - Staff working group House, Senate & Joint Trans. Committee staff, Governor's office
- Consultant Team retained in early December:
 - Nelson\Nygaard Consulting Associates
 - Karen Reed Consulting
 - RLS Consulting, Inc.
- Consultant is setting up interviews

Task 1: Data Collection/Stakeholder Consultation

- ❑ Initiate interviews with key stakeholders (i.e. legislators, ACCT staff, others)
- ❑ Transportation provider inventory—develop methodology, identify information for data collection, criteria for inclusion
- ❑ Collect information on funding and barriers to coordination
- ❑ Collect information on reporting and recordkeeping
- ❑ Document results

Task 2:

Identify Federal Funds and Program Barriers

- ❑ 2-pronged approach: stakeholder interviews, provider inventory
- ❑ Identify barriers and potential solutions
- ❑ Collect specific examples
- ❑ Summarize key findings

Task 3:

Evaluate Methods to Influence Siting Decisions

- ❑ Define the problem--Collect specific examples
- ❑ Conduct research to learn about existing policies or zoning laws
- ❑ Document the key findings, along with options for influencing change
- ❑ Best practices, models elsewhere

Task 4:

Models of Coordination

- Identify coordination oversight infrastructure models
- Identify service delivery models
- Assess models and their applicability to Washington

Task 5:

Uniform Reporting and Billing

- Document current methods
- Find commonalities
- Establish principles and benefits for uniform reporting
- Establish goals for sharing trip eligibility, rides and costs
- Identify options, seek consensus

Task 6:

Statewide Forums

- Two rounds of forums to be held:
 - Early in process, and near completion
 - Western and Eastern Washington
 - Forums will include representatives of:
 - Users of services
 - Providers including non-profits, transits
 - Service brokers
 - Agencies contracting for services
 - Identify issues & improvements
 - Additional outreach
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Task 7:

Recommendations

- ✓ Improve access to special needs transportation services
- ✓ Integrate services of transportation service providers and brokers; and
- ✓ Document best practices to effectively coordinate transportation, including developing common standards for reporting those services

Tasks 8-10:

Draft and Final Plan, Presentations

- Draft Plan: Summarize findings, recommendations, assess feasibility of implementation
- Draft Plan: Allow for input, revise accordingly
- Final Plan and Presentations
 - Includes presentation to 2009 Legislature

Project Milestones

- ❑ Data Collection Summary/Key Findings: May 12
- ❑ Identify Funding Barriers: May 12
- ❑ Evaluate Facility Siting: June 23
- ❑ Uniform System of Reports: July 21
- ❑ Models of Coordination: July 21
- ❑ Forums: Anticipated March and September
- ❑ Finalize Recommendations: September 8
- ❑ Draft Report: October 1