REASONABLE EXPECTATIONS

- Person (alleged victim) feels safe
- There is a timely response onsite (24 hours)
- To be heard (all the way through the process; accessible)
- To be taken seriously
- To not require person (alleged victim) to move in order to be safe
- To know whether allegations are going to be investigated or not
- Provider makes an immediate response
- The response is the same across settings
- If someone is found to have committed abuse/neglect, actions are taken to hold person accountable
- To be able to go to someone you trust and get help to do that if needed
- To know where to turn and where to go in order to get resources right away
- To know what happens next
- Approach by everyone involved in response is coordinated, and they are trained to know how to address these issues and victim
- To get the help needed in response to harm (even if allegations can’t be substantiated; care is given to the person’s sense of safety)
- Investigation is timely (enough people to start and complete investigations)
- There is no fear of retaliation, and it is safe to complain
- If self-neglect is alleged, there is some response that helps prevent further self-neglect
- Person accused of abuse does not have contact with alleged victim or other vulnerable adults
- There is an independent outside investigation (not by the facility accused)
FOR MORE INFORMATION

Reports Related to the Adult Abuse and Neglect Response System


"Improving Washington State’s Adult Response System," The Abuse/Neglect of Adults Who are Vulnerable Study Group convened by the Department of Social and Health Services Secretary, Susan Dreyfus, 2010
http://www.aasa.dshs.wa.gov/about/UpdateCentral/AbuseResponse/default.htm

"Adult Family Home Quality Assurance Panel Report," Recommendations to the Governor and Legislature per ESHB 1277

"Too Little Too Late: A Call to End Tolerance of Abuse and Neglect," Disability Rights Washington, 2012

http://www.sao.wa.gov/state/Documents/PA_DDA_Payments_Safety_ar1009939.pdf#search=DDA%20background%20checks

Media Links About Reports and Other Alleged Incidents

http://seattletimes.com/html/localnews/2019925424_grouphomes18m.html


http://q13fox.com/2014/03/03/developmentally-disabled-woman-burned-locked-in-room-suing-state/#axzz34wU489in

http://q13fox.com/2013/06/11/elderly-woman-chokes-to-death-on-sandwich-in-adult-family-home/#axzz34wU489in