

Toll Division Update

Interstate Bridge Replacement Program
Pre-Completion Tolls

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Director, WSDOT Toll Division

Joint Transportation Committee Meeting

October 17, 2024

Roger Millar, Secretary of Transportation

Mike Gribner, Deputy Secretary of Transportation

Program Management

- General Toll Consultant Contract finalized
- Program Management Plan
 - Roles and Responsibilities (WSDOT, IBR, ODOT)
 - Risk Analysis
 - Communications Plan
- Pre-Completion Toll Cost Estimate
- Pre-Completion Toll Schedule
 - To inform next steps in contracting and program development
- Decision Documentation



Customer Service and System

- Customer Service Back Office System – Coordinating with the *Good To Go!* system vendor to understand system expansion needs.
 - Coordinating with ODOT to create a direct interface to their DMV.
- Customer Service Operations – Coordinating with the *Good to Go!* Operations vendor on preliminary planning for:
 - Local customer service support for the Vancouver/Portland area.
 - Expansion of Customer Contact Center staff.
 - Transponder Distribution needs.



Roadside Toll System

- WSDOT Statewide Roadside Vendor – under contract for Preliminary Coordination.
- Concept of Operations – Working to determine how the roadside toll system will operate including:
 - Pre-Completion Toll Equipment Location
 - Toll Rate and Information Signing Locations
 - Communications infrastructure pathways
 - Vendor system hosting location
- Collaboration with the IBR Program team on infrastructure needs that will be incorporated into early construction packages.
- Collaboration with ODOT and WSDOT Regional Offices on communications infrastructure needs.



Highlights from our most recent site visit



Traffic and Revenue

- WSDOT Statewide Traffic and Revenue Consultant Team
 - Level III Analysis
- Ongoing support and analysis for the Bi-State Commission Rate-Setting Process
- Next Steps:
 - Further data collection
 - Stated Preference Survey



Upcoming Work Items



- Continued Support for Bi-State Commission
- Continued development and design of Customer Service, Back Office and Roadside Systems
- Support for Bi-State Agreements
 - Toll and Facility Operations and Maintenance
 - Financial and Funding agreements
- Education and Marketing
 - Information gathering to understand local attitudes and awareness about tolling

Questions?

For more information on
IBR Pre-Completion Tolls, please contact:

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