

PRESENTATION TO:

Washington State Legislature Joint Transportation Committee



Efficiencies in the Delivery of Transportation Funding & Services to Local Governments

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INTRODUCTIONS, CONTEXT, & PROJECT OBJECTIVES

PROJECT OBJECTIVE

- Evaluate the programs, management, and governance of four state transportation agencies, to identify opportunities for efficiencies and improved services to local governments

CONTEXT

- Current agency operating environment is tougher than ever: declining revenues, increasing costs, increasing project backlogs
- Agencies are managed and governed as separate entities; have not been systemically evaluated in more than a decade
- Legislature may consider a new funding package in the near future; this study will provide contextual information and potential strategic opportunities

OUTCOMES

- Greater understanding of the programs, agencies, and their purpose and results
- Assessment of recent program trends: costs, grant management performance
- Opportunity to share, adopt effective practices across agencies
- Opportunity to comprehensively assess system outcomes

AN IMPORTANT, COMPLEX SYSTEM

- » 4 state agencies
- » 4 Boards of Directors
- » ~ 60 Staff
- » ~ 30 Grant Programs
- » Transportation projects funded across the State
- » Technical assistance, standard setting, inventory, accounting, and other programmatic responsibilities
- » Approximately \$500 million per biennium in federal and state funding

KEY ELEMENTS OF OUR APPROACH

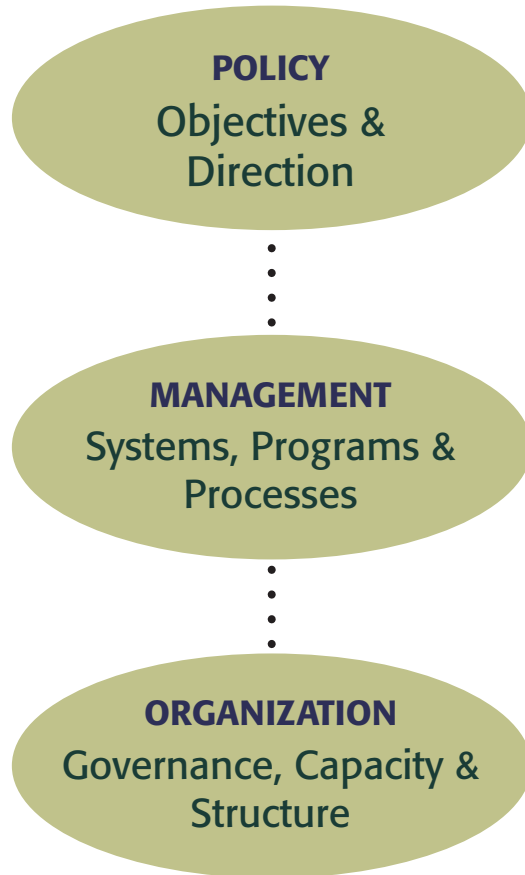
- Profile agencies and programs
- Engage stakeholders - survey and follow-up interviews
- Facilitate Policy and Technical Work Groups
- Develop program assessment framework - alternatives and evaluation criteria
- Work closely with JTC to recommend implementable improvements
- Focus on implementation

Program Evaluation Framework



IDENTIFYING OPPORTUNITIES FOR IMPROVEMENTS

Framework for Agency Assessment



Part A: Systemic Assessment

Q: What improvements can be made to the system as a whole?

Q: How can the State best facilitate fully funded projects?

Part B: Agency Systems & Processes

Q: What significant improvements can be made to individual agencies?

Q: What practices can be shared or adopted horizontally across agencies?

- Technical Assistance Programs
- Project Performance: Cycle Time & Completion Rates
- Banking Function: Funds Flow & Management
- Reporting & Accountability

POLICY & TECHNICAL WORKGROUP ENGAGEMENT

PROJECT MANAGEMENT TEAM

WHO: JTC Project Lead, BERK Project Manager & Task Leads

ROLE: Maintain regular project communications and coordination, anticipate upcoming events, ensure progress, troubleshoot issues

TECHNICAL WORK GROUP

WHO: JTC staff, House and Senate Transportation Committees, the Executive branch, affected agencies, local jurisdiction stakeholders

ROLE:

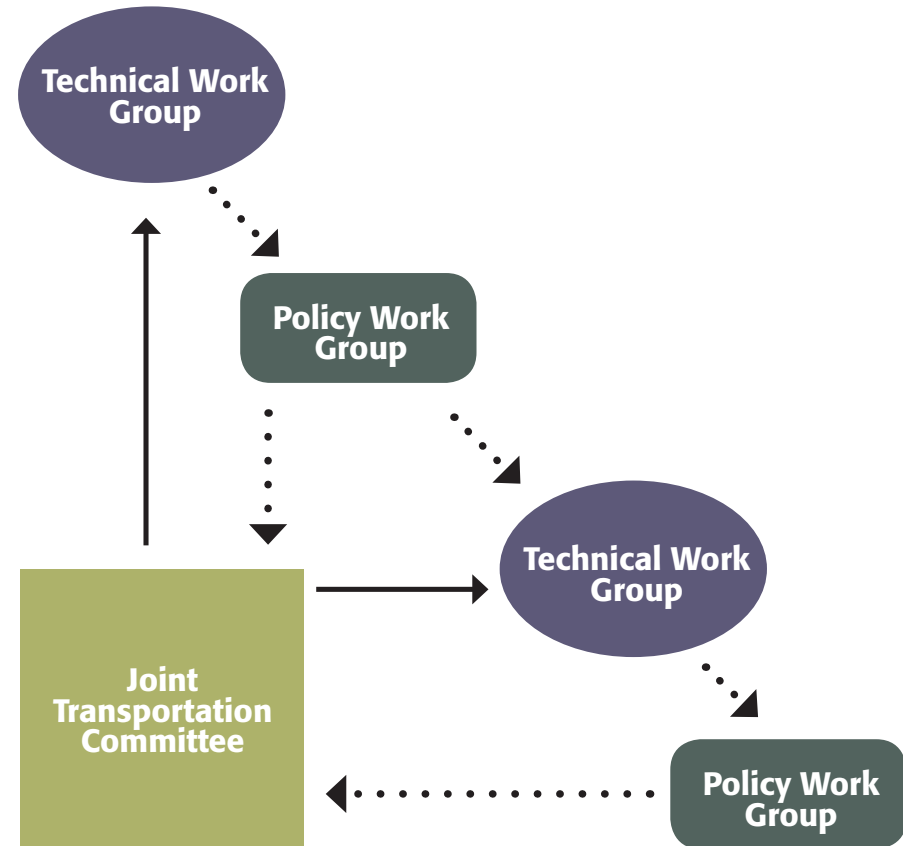
- Review and provide feedback on project deliverables
- Share information with constituents and peers - two-way communication

POLICY WORK GROUP

WHO: House and Senate Members, member of Governor's staff

ROLE:

- Provide project direction, political insight, and feedback on findings and recommendations
- Share information with constituents and peers



THANK YOU & DISCUSSION

- *How would you define success for this effort?*
- *What considerations should we keep in mind as we begin our work?*
- *Your questions*

